

University
Hospitals



2021 Annual Report





Cover: University Hospitals clinicians have served throughout the pandemic on the front lines of care. UH Cleveland Medical Center nurse Quiana Howard, RN, is the face of care and compassion for many of our patients in their critical times of need. All of our caregivers were called upon in ways never before when the surge in COVID-19 patients was complicated by a national health care worker shortage. We are proud of how they responded with selflessness and professionalism. They are health care heroes.

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ABOUT UNIVERSITY HOSPITALS CLEVELAND, OHIO

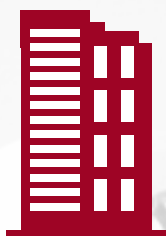


Founded in 1866, University Hospitals serves the needs of patients through an integrated network of **23 hospitals** (including **5 joint ventures**), more than **50 health centers** and outpatient facilities, and over **200 physician offices** in **16 counties** throughout northern Ohio.

Our system's flagship quaternary care academic medical center, University Hospitals Cleveland Medical Center, is affiliated with Case Western Reserve University School of Medicine, Northeast Ohio Medical University, Oxford University and the Technion-Israel Institute of Technology. The main campus also includes the UH Rainbow Babies & Children's Hospital, ranked among the top children's hospitals in the nation; UH MacDonald Women's Hospital, Ohio's only hospital for women; and UH Seidman Cancer Center, part of the NCI-designated Case Comprehensive Cancer Center.

UH is home to some of the most prestigious clinical and research programs in the nation, with more than **3,200 active clinical trials** and research studies underway. UH Cleveland Medical Center is perennially among the highest performers in national ranking surveys, including "America's Best Hospitals" from U.S. News & World Report. UH is also home to **19 Clinical Care Delivery** and Research Institutes.

UH is one of the largest employers in Northeast Ohio with more than 30,000 employees. ♥



50+ Health Centers

and outpatient facilities



200+ Physician Offices

(in 16 counties)



23 hospitals

(including 5 joint ventures)



19 Clinical Care Delivery

and Research Institutes



3,200+ Active Clinical Trials

and research studies underway



MESSAGE TO OUR COMMUNITY AND CAREGIVERS

It's humbling to have the awesome responsibility to serve the health care needs of people throughout Northeast Ohio. The patients and communities we serve trust us with their lives and well-being.

We are guided in this work by the UH core values of Service Excellence, Integrity, Compassion, Belonging and Trust.

During the past year, our caregivers were called to serve heroically when COVID-19 surged again. With our emergency departments, intensive care units and hospital beds beyond capacity, we leveraged the strengths of our health system, shoulder to shoulder, as one.

The experience builds confidence in our ability to lead health care change.

In addition to battling COVID-19, we charted a course for the future of health care, one that delivers ever higher levels of quality, improves patient experiences, and reduces costs. The result is greater value for our patients and the ability to reinvest in serving Northeast Ohio.

Our plan is deeply rooted in the characteristics that, in combination, make UH unique.

Compassion & Equity. Striving to deliver personalized, compassionate care with dignity and respect.

Breakthroughs. Pioneering medical research and breakthroughs that advance patient care.

Quality & Cost. Delivering nationally recognized high-quality care while leading the industry in reducing costs.

Hometown Team. Our team of over 30,000 caregivers is 100 percent dedicated to the communities of Northeast Ohio where we live and serve our patients.

Confidence in UH was evidenced by the record-setting generosity of donors, whose contributions totaled more than \$200 million. We are grateful for their trust.

When UH is successful, our patients and our communities are the beneficiaries. With your support, we will continue to fulfill our mission – **To Heal. To Teach. To Discover.** – and be Northeast Ohio's most trusted health care partner. ♥

Sincerely,



CLIFF A. MEGERIAN, MD, FACS
Chief Executive Officer, University Hospitals
Jane and Henry Meyer Chief Executive Officer Distinguished Chair



ART ANTON
Chair, UH Board of Directors

2021 ACCOMPLISHMENTS

Despite sometimes overwhelming challenges, our list of accomplishments for 2021 is long and includes:

COVID-19

- A COVID-19 vaccine clinic that provided nearly **165,000 vaccines** to **82,000 patients and caregivers**.
- More than **200 COVID-19 focused clinical trials** and research studies.
- Caring for patients through the COVID-19 surges while managing through an unprecedented national health care staffing shortage.
- Through Harrington Discovery Institute at University Hospitals, engaged scholars from around the world in fighting COVID-19, resulting in four innovations that have already progressed to the stage of clinical trials.

Expansion

- Expansion of services in our East Market through the addition and integration of Lake Health and joint venture with Western Reserve Hospital.
- Groundbreaking for our UH Ahuja Medical Center **Phase 2** expansion.
- Introducing **Hospital@Home**, bringing the hospital to the patient and encompassing a broad range of medical services and disciplines.
- New relationships and collaborations that enhance access to UH care, including agreements with AultCare health plan, Western Reserve Hospital, ValueHealth and MetroHealth.

Community

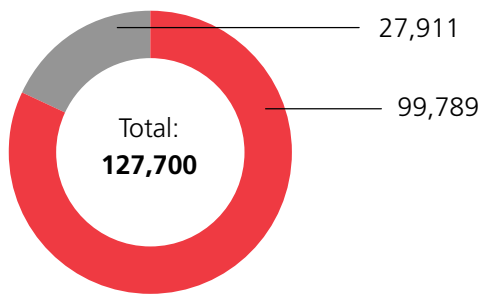
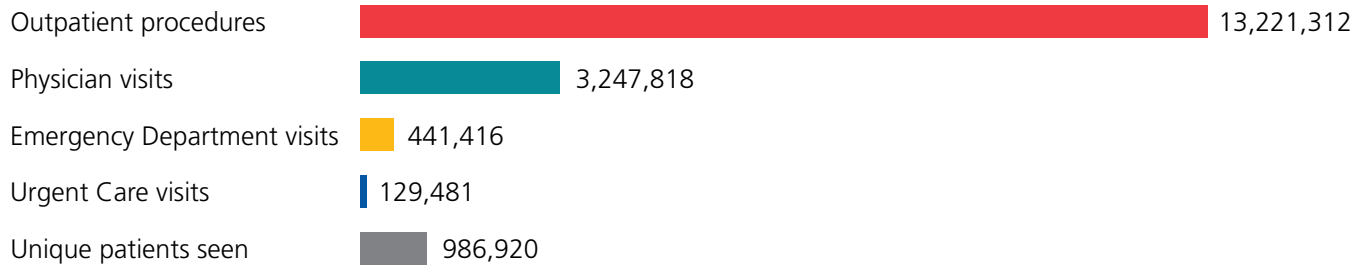
- Initiatives to promote Justice & Equity, diversity and inclusion.
- Two new Food for Life Markets and a new UH Behavioral Health Hub on the Westside to address community needs.
- Opening the Comprehensive Pain Center at UH Parma Medical Center.
- An 11 percent increase in physician visits, including more than **290,000 virtual visits**.
- Extending our Affiliation Agreement with Case Western Reserve University for another 10 years.

Corporate

- Kicking off our multi-year journey to implement a fully integrated Epic electronic health record that will combine our clinical, scheduling and financial systems into one patient record.
- A new Office of Integration & Change Management that led the Lake Health integration, and development of our forward-looking Strategic Plan.
- Issuing **\$530 million** in bonds to restructure debt, which through a reduced interest rate is saving UH over **\$70 million** and will support our ongoing investments.
- Leading research and product innovation efforts for the Cleveland Innovation District, yielding the creation of **144 new research positions**, an **\$8.3 million** investment to expand immunotherapy and research laboratory space, and a **\$13 million** increase in research expenditures.
- Realizing the potential of UH Ventures by funding four promising innovation start-ups.
- Largest fundraising year in UH history, surpassing more than **\$200 million** in contributions.♥

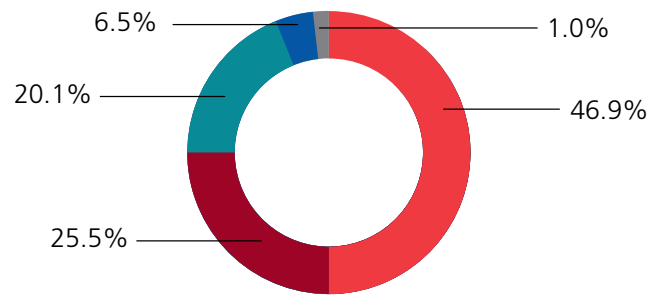


2021 UH SYSTEM METRICS*



Total Surgical Cases

- Outpatient
- Inpatient



Payor Mix

- Medicare
- Commercial
- Medicaid
- Other
- Self Pay

Discharges

Total Discharges: **147,177**

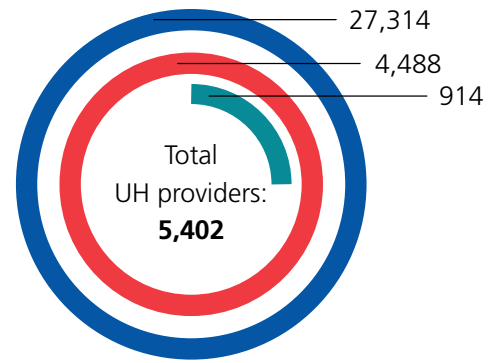


*Statistical data excludes Southwest General Health Center, UH Rehabilitation hospitals, Western Reserve Hospital and UH joint ventures. Statistical data and employment figures include Lake Health from April 2021 (upon joining UH) through December 2021.



Education

- Residents and fellows
- Residency training programs



Employment

- UH providers (UHMP and UHMG)²
- Independent providers³
- Non-physician employees



Research¹

Joint UH-CWRU clinical & translational research (includes NIH grants to CWRU School of Medicine attributable to UH Cleveland Medical Center):
\$99 million

Sponsored research funding to UH Cleveland Medical Center (including industry-sponsored clinical trials):
\$71 million

Total Research Portfolio: **\$170 million**



Key Financial Statistics

Total operating revenues: **\$5.3 billion**

Operating income: **\$104.5 million**

Operating income margin: **2%**

¹The amounts represent research funding to the UH clinical departments through the School of Medicine and the research conducted at UH Cleveland Medical Center, including clinical trials.

²Includes UH Medical Practices (UHMP) and UH Medical Group (UHMG) providers at UH-owned practices, plus residents, fellows and allied-health providers.

³Includes MD, DDS, DO, PhD and DMD at the medical centers and freestanding ambulatory surgery centers who are not UH-employed providers.

OUR NEXT GREAT CHALLENGE: A SHORTAGE OF NURSES

Health care chief executive officers across the nation have identified a shortage of nursing professionals as the industry's greatest challenge. University Hospitals has an extraordinary nursing community, but our health system is impacted similarly to other organizations by the demand for nurses and the limited number of applicants for crucial caregiver roles.

The COVID-19 pandemic and its stress on frontline caregivers accelerated the shortage of nurses we knew to be coming. Many complex causes beyond the pandemic have contributed to the situation today.

First among these causes is that the number of nursing school graduates is not keeping up with retirements. Many want to become nurses, but schools turn away thousands of applicants for lack of in-class and clinical capacity.

Another issue is declining retention among nurses who work in hospital settings. Some have left nursing at hospitals to move into ambulatory centers and practices that often offer a less stressful environment. Others changed fields entirely or retired as thousands of nurses have aged out of the workforce.

Some nurses who are flexible have joined travel nursing agencies, which pay a high hourly rate to fill an increasing number of urgently needed, temporary positions at hospitals. UH is also in competition with hospitals in Florida, California and other destination locations that are willing to pay attractive relocation packages.

It is especially concerning that first-year nurses are leaving their positions in record numbers. Coming into the field during the pandemic, their experience has not been what they expected.



34.7% Average industry turnover of RNs with less than one year of experience in 2021, up from **24.6%** in 2020

Source: The Advisory Board



35.8% of hospitals in the U.S. reported a vacancy rate of >10% in 2021, compared to **23.9%** of hospitals in 2019, while the demand is projected to increase¹



89 days

Industry average time-to-fill for bedside RNs in 2021¹



200,000

Projected new annual openings for registered nurses nationally, 2020-2030¹

¹ Source: The Advisory Board

“Positions in nursing are challenging, but also among the most fulfilling. Each and every day, our nurses make a difference in people’s lives.”

▼ **Michelle Hereford, MSHA, RN, FACHE**

Chief Nursing Executive, Ethel Morikis Endowed Chair in Nursing Leadership

UH has implemented multi-faceted strategies to retain nurses as well as develop and attract the next generation of nurses to care for our patients in Northeast Ohio.

- Expanded flexibility in hours and shifts, including “weekend only” shifts for nurses who prefer those – including nurses just starting their careers at UH.
- Fostered deeper dialogues with nurses to engage them in decisions about their work environment. One UH nursing team is devoted solely to nurse retention; another’s focus is “Incorporating Supporting Technology,” to streamline work flows and decrease non-value added tasks for nurses – for example, through virtual monitoring and automatic uploading of vital signs.
- Building stronger relationships with nursing schools in the region, and working more closely with them to place their graduates in UH nursing positions.
- Collaborated with Cleveland’s Chamberlain University College of Nursing to launch a Bachelor of Science in Nursing (BSN) Degree Hybrid Option to support working health care professionals, such as EMT/paramedics. The program accommodates their work schedules and offers a student loan repayment for those who join UH upon their graduation.
- Introduced incentives to pursue specialty nursing certification, as well as access to free continuing nurse education offerings and other professional development opportunities.

- Provided new training and tools through the UH Nurse Leader Center for enhancing leadership skills and mentoring opportunities that support career growth and advancement.
- Enhanced nursing compensation, including a performance-based career advancement program, market adjustments and supplemental pay.
- Implemented programs to reduce stress, including relaxation rooms, take-home meals from our cafeterias, and Code Lavender events providing onsite chair massages, snack baskets and gifts.

Ultimately, UH will attract and retain nurses through a culture of trust in which caregivers are respected and valued for the contributions they provide. Julia Skarbinski, MBA, BSN, RN, Chief Nursing Officer for the UH South Market and UH Portage Medical Center, has been with UH for 26 years.

“Nurses want to work at a hospital that respects and values them, where they are appreciated for their expertise, and supported,” she says. “Offering that is what makes UH different and what will make nurses stay.”

According to Kim Shelnick, UH Vice President, Talent Acquisition and Retention, “We make it our goal to be the health system our nurses and all of our caregivers trust with their careers.” ▼

UH NURSES: THEIR STORIES

More than a career, health care is a calling. UH nurses, who demonstrate excellence in care and compassion, share the human experiences that make their work challenging and rewarding.

“ When the COVID-19 pandemic started, we had no idea what we were signing up for, but we got through it **together as a team**. If there is one thing that the past couple years have shown us, it is that there is an even greater need for bedside nurses. It takes a special kind of person to be a nurse, and any day that I can positively impact or make a difference in my patients’ care is my best day. ”

♥ Heidi Schneider, RN

Surgical Telemetry
UH TriPoint Medical Center

“ UH is a nurse’s hospital, where nursing is valued and nurses have a say-so in policies and decisions that affect patient care. I’ve spent many years of my career working here. I like the vision that CEO Dr. Cliff Megerian has for UH. There is such a **focus on giving back to the community** and addressing health care disparities, which is important to me. ”

♥ Keli Higbee-Todd, MSN, RN-BC

Nurse Manager of Medical/Telemetry Unit
UH Cleveland Medical Center

“ I’ve worked about 15 years, first as a paramedic in the Emergency Department and then as an RN in both the ICU and the ED. UH has been so supportive of my career, while going to school, having four children and caring for patients. UH Parma has the familiar feel of a smaller hospital, where you know many people you’ve worked with for years, and yet you have all the resources of a major medical center. **As a nurse, you feel like you can take on anything.** ”

♥ Christopher Young, BSN, RN, EMT-P

Emergency Department
UH Parma Medical Center

“ I moved four years ago from India, where I was an ICU nurse. I chose to work at UH because they were so nice, so professional, and I was so impressed with the manager who called me. I am totally new to the United States – I worked in a different environment in India – but whenever I needed help, everyone was there for me. It was beyond my imagination. **My team members are like family to me.** ”

♥ Harjot Kang, RN

ICU
UH Ahuja Medical Center

“ I work with the **most compassionate and caring individuals**. The way we all got through the COVID-19 pandemic was banding together, encouraging each other and just showing up for each other on the job. As stressful as it was, I had comfort in knowing when I walked through those doors at the hospital, my co-workers had my back and I had theirs. ”

♥ Meghan Stevenson, RN

Medical/Surgical and COVID-19 Floor
UH Geauga Medical Center

“ **In nursing, the best days can also be mixed with the worst.** In the opening months of the initial pandemic surge, I had a COVID-19 patient dying from respiratory failure, and families at that time were not allowed to visit in person. His BiPap mask made a video connection too difficult for communication, so he took off his mask to say goodbye to his family via video. When he closed his eyes and said he was ready to let go, I held his hand until he passed 20 minutes later; my amazing co-workers covered my other ICU patients while I sat with him. A few days later, his daughters sent cards and flowers expressing their thankfulness. ”

♥ Jonathan Vega, BSN, RN

ICU
UH Samaritan Medical Center

ADDRESSING RACISM IN HEALTH CARE

During the past year, few issues dominated the national conversation more than racism. University Hospitals has joined the City of Cleveland in denouncing racism as a public health crisis. We are committed to elevating awareness and eliminating health care disparities. Our efforts were recognized when Modern Healthcare named UH to their 2021 Class of Top Diversity Leaders for our emerging work toward creating a true sense of belonging for our caregivers and the patients we serve.

Through efforts guided by our Social Justice & Equity Committee and Office of **Community Impact, Equity, Diversity, and Inclusion (CEDI)**, University Hospitals is building an inclusive, encouraging, and caring culture with:

- Cultural insight and unconscious bias training for caregivers and leaders
- Satcher Clerkships for underrepresented minority medical students
- Partnerships with non-profit health initiatives to promote wellness in all communities
- Workforce development
- Health Scholars as a pipeline for high school students interested in the medical field
- Leadership development programs
- Assessed minority hiring, compensation, and advancement in partnership with HR
- Designated Minority and Women business spend for the Ahuja Phase 2 construction
- 38 caregiver focus groups to gather insights into developing future initiatives
- Monthly Lunch & Learn virtual and interactive discussions around issues important to LGBTQ+, Latino, AAPI, Black and women caregivers.

Our accomplishments to date are not nearly enough. We have far to go in our journey to diversity, inclusion and equity.♥

TRANSFORMING UH FOR THE FUTURE OF HEALTH CARE

For 155 years, UH has been on a journey to heal, teach and discover. In recent years, we have expanded care across Northeast Ohio through the addition of hospitals, ambulatory health centers and outstanding clinicians.

A new strategic plan, developed in 2021, focuses on unifying our health system as one UH. “As one” means working together to fully leverage the talents and resources we have assembled.

In this way, UH will continue to lead in what is most meaningful to our patients and differentiates our health system: personalized, compassionate care, medical discovery and breakthroughs, high-quality, affordable care, and being the hometown team that is solely dedicated to the communities of Northeast Ohio. Key elements of our strategy for the future of health care are described here:

Our Mission

To Heal. To Teach. To Discover.

To Heal... is the care we provide to treat conditions, disease and injuries. It extends to the important work we do to prevent illness, optimize health and improve the quality of life for our patients and our community as a whole.

To Teach... refers to our role as an academic medical system in the education of the next generation of physicians and caregivers, as well as the knowledge we share with the medical community worldwide.

To Discover... signifies our commitment to applying curiosity, innovation and perseverance to medical science and clinical trials leading to new cures that extend wellness and change lives.

Our Vision

Advancing the Science of Health and the Art of Compassion

Advancing... speaks to our never-ending pursuit to improve the health and well-being of people here and everywhere.

Science... is how we bring knowledge to bear on healing illness, disease and injuries. Science is embodied in our dedication to research and medical best practices.

Compassion... is how we care for the spirit of our patients so they have the strength and inspiration to heal.

Our Values

UH and all of our caregivers are guided in our actions and behaviors by a common set of values, which have been refreshed for clarity and inspiration.



Service Excellence: We deliver the best outcomes, service and value with the highest quality through a continuous quest for excellence and seeking ways to improve the health of those who count on us.



Integrity: We have a shared commitment to do what is right and adhere to the highest standards of ethics and personal responsibility to earn the trust of our caregivers and community.



Compassion: We have genuine concern for our patients and each other while treating everyone with respect and empathy.



Belonging: We value the contributions of all caregivers, and are committed to building an inclusive, encouraging and caring culture where all can thrive.



Trust: We depend upon our caregivers' character, reliability and judgment.

Our Core Capabilities

UH is committed to investments concentrated on six Core Capabilities that are interrelated and, working together, will drive our success.

A Culture of Trust... Inspire and develop talented caregivers who excel in building trust.

Scientific Discovery... Advance the science of health as a learning, caring organization through innovation, scientific discovery and teaching.

Patient First... Attract, provide access to and retain patients and consumers who seek a seamless, trusted relationship with our caregivers.

Exceptional Care... Continuously improve our care delivery outcomes, total experience and cost of care.

Partnerships... Be the partner of choice for independent physicians and other health care players by creating and sharing value together.

Mission Investment... Grow investment in our mission and community.▼



HIGHLIGHTS AND AWARDS

🏆 University Hospitals Cleveland Medical Center has been recognized as a **Best Hospital for 2021-22** by U.S. News & World Report, ranking in five adult specialties -- Cancer, Cardiology & Heart Surgery, Ear, Nose & Throat, Geriatrics, and Neurology & Neurosurgery.


🏆 U.S. News & World Report also recognized University Hospitals Rainbow Babies & Children's Hospital as a **Best Children's Hospital for 2021-22**. UH Rainbow ranks among the nation's top 50 children's hospitals in eight specialties: cancer, diabetes & endocrinology, gastroenterology & GI surgery, neonatology, nephrology, orthopedics, pulmonology, and urology.

🏆 University Hospitals was once again named a **World's Most Ethical Company®** for fostering ethical behavior and transparency at every level of our organization. This marked the ninth time since 2012 that UH has earned this honor. In 2021, 135 companies worldwide earned a place on the Ethisphere Institute's 2021 list.


🏆 UH Cleveland Medical Center attained **Magnet recognition** for the fourth consecutive time, a testament to its continued dedication to high-quality nursing practice. The program, which is part of the American Nurses Credentialing Center (ANCC), distinguishes health care organizations that demonstrate excellence in nursing services.


🏆 UH Seidman Cancer Center was nationally recognized as an **Academic Center of Excellence** by the National Pancreas Foundation. These Centers of Excellence combine the expertise of pancreas surgeons, medical and radiation oncologists, gastroenterologists and interventional radiologists along with patient-focused programs, such as pain management, psychosocial support and nutrition.




 UH Samaritan Medical Center was once again named a **Top 100 Rural & Community Hospital** in the United States by The Chartis Center for Rural Health. UH Samaritan is only one of five hospitals in Ohio to receive this award.


- UH Conneaut and Geneva Medical Centers have earned **The Partnership for Excellence (TPE) Gold Achievement of Excellence Award**. TPE is Ohio, Indiana, and West Virginia's Baldrige-based awards program, and helps organizations using the internationally recognized Baldrige Excellence Framework.
- UH Geauga Medical Center was named one of **America's top-performing hospitals** by the 2021 Fortune/IBM Watson Health 100 Top Hospitals list. UH Geauga has been recognized on the 100 Top Hospitals list for four years, and was applauded for high scores in clinical outcomes, operational efficiency and patient experience.

 UH Portage Wound Care and Hyperbaric Center earned the **Healogics Presidents Circle Award**. The award distinguishes winners as being the "best of the best" in patient wound care and hyperbaric oxygen treatment.

 Our culture of innovation was recognized by Plug and Play Tech Center, as they presented UH Ventures their **Corporate Innovation Award**.

 UH received **2021 CHIME Digital Health Most Wired recognition** in two categories, placing our system among the best in health care information technology.

- **Practice Greenhealth Environmental Excellence Awards** were presented to UH Cleveland and UH Parma medical centers for exemplary efforts toward sustainability. 

 *Click on the icon for more information.*





THE UH DISTINGUISHED PHYSICIAN CLASS OF 2021

University Hospitals recently named 45 UH clinicians as Distinguished Physicians in recognition of their exceptional clinical skills and dedication to patient care. They were nominated by their department chairs and senior colleagues.

“As a group, these physicians provide such extraordinary care that their colleagues turn to them to care for their loved ones and themselves. They set standards for quality, safety and patient experience, incorporating evidence-based guidelines to prevent and treat disease utilizing the latest technological advances, while always providing compassionate and personalized care.” - UH CEO Cliff Megerian, MD, FACS♥

ANESTHESIA

Michael D. Altose, MD, PhD
Doris M. Leone, MD
Lora B. Levin, MD
Girish D. Mulgaokar, MD

DERMATOLOGY

Kord S. Honda, MD

EMERGENCY MEDICINE

Christopher N. Miller, MD, MS

FAMILY MEDICINE

Jason D. Ridgel, MD
Sarah E. Slater Lang, MD

GENETICS

Anthony J. Wynshaw-Boris, MD

MEDICINE

Roy M. Buchinsky, MD
Gregory S. Cooper, MD
Eiran Z. Gorodeski, MD, MPH
Brian D. Hoit, MD
Frank J. Jacono, MD
Lavinia A. Negrea, MD
Mahboob Rahman, MD

NEUROLOGY

Hans O. Luders, MD, PhD
Sophia Sundararajan, MD, PhD

NEUROSURGERY

Seth A. Hoffer, MD

OB/GYN

Rebecca L. Flyckt, MD
Susan J. Lasch, MD

OPHTHALMOLOGY

Shree K. Kurup, MD

ORTHOPEDICS

Patrick J. Getty, MD
Robert J. Gillespie, MD

OTOLARYNGOLOGY HEAD & NECK SURGERY

Marc E. Guay, MD

PATHOLOGY

Clifford V. Harding, MD, PhD
Gregory T. MacLennan, MD
Navid Sadri, MD, PhD

PEDIATRICS

Lydia M. Furman, MD
Richard I. Grossberg, MD
Charles G. Macias, MD, MPH
Thomas J. Sferra, MD
Amanda K. Weiss Kelly, MD

PSYCHIATRY

Francoise Adan, MD
Christina M. Delos Reyes, MD
Keming Gao, MD, PhD
Robert J. Ronis, MD, MPH

RADIOLOGY

Peter C. Young, MD

SEIDMAN CANCER CENTER

Jorge A. Garcia, MD

SURGERY

Jae S. Cho, MD
Michael W. Dingeldein, MD
Marc P. Pelletier, MD
Jordan M. Winter, MD

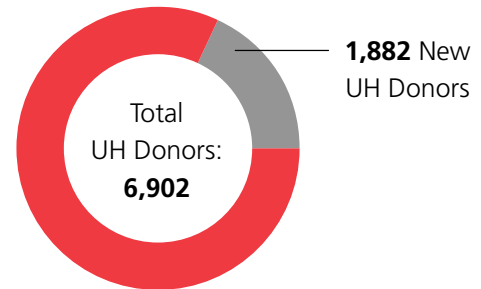
UROLOGY

Howard B. Minott, MD
Lynn L. Woo, MD

A RECORD YEAR FOR COMMUNITY SUPPORT

UH was founded by and for this community and, for more than 155 years – in times of joy and struggle, good health and deep pain – the exceptional generosity of this community has sustained us. Last year, that generosity reached an unprecedented level, surpassing \$200 million.

In 2021, the community signaled its abiding faith in our mission and enduring trust in our caregivers, contributing nearly 12,000 gifts to support departments, programs and services across the health system.♥



Total Donors

More than **6,900 donors** supported UH in 2021; nearly **27%** of these individuals were first-time donors to the health system.

AHUJA FAMILY SUPPORTS COMMUNITY-BASED CARE FOR WOMEN AND CHILDREN



Monte and Usha Ahuja

A transformational gift of more than \$10 million from Monte and Usha Ahuja is supporting community-based care and services for women and children at UH Rainbow Babies & Children’s health

center in MidTown. The gift, made in honor of the Ahuja daughters – Manisha Ahuja Sethi and Ritu Ahuja Khanna – builds on the family’s legacy of generosity and civic engagement. In recognition of their generosity, UH renamed the center the UH Rainbow Babies & Children’s Ahuja Center for Women & Children. A portion of the gift also established the Monte and Usha Ahuja Chair in Clinical Excellence in honor of Richard L. Stein, MD.

“Monte and Usha’s extraordinary gift is a testament to their passion for health care and their dedication to strengthening our community,” said Cliff A. Megerian, MD, FACS, UH Chief Executive Officer and Jane and Henry Meyer Chief Executive Officer Distinguished Chair. “Their visionary support in 2006 helped redefine community health care with UH Ahuja Medical Center and, now, they are furthering their commitment to UH Rainbow.”♥

ANNUAL SOCIETY OF 1866 CELEBRATION RETURNS

UH friends and benefactors gathered at the Cleveland Museum of Art in September for the annual Society of 1866 Celebration. 2021 Samuel Mather Visionary Award honorees Michael and Grace Drusinsky, and Sally and Alexander “Sandy” Cutler were recognized for their generosity and commitment to making a difference in Northeast Ohio. Richard Martin, MD, received the 2021 Distinguished Physician Award.

Michael and Grace Drusinsky turned to UH when Michael faced a possible shoulder replacement several years ago. Following successful treatment, the couple expressed their gratitude by establishing the Michael and Grace Drusinsky Chair in Orthopaedic Surgery and Sports Medicine. Their investment in the UH Sports Medicine Institute grew in recent years with a transformational gift to develop the state-of-the-art Drusinsky Family Sports Medicine Complex, part of the UH Ahuja Phase 2 expansion. Previously, the couple established the Drusinsky-Fanaroff Chair in Neonatology in honor of their brother-in-law, celebrated UH Rainbow Babies & Children’s neonatologist Avroy A. Fanaroff, MD. Michael is a former board member of UH Ahuja Medical Center and both he and Grace are members of the UH Board of Trustees.



Sandy and Sally Cutler were inspired in 2016 to support UH’s efforts to revolutionize the way men seek and address their health care needs. They first established the Alexander and Sarah Cutler Chair in Men’s Health and then launched the UH Cutler Center for Men, which will be based in the Drusinsky Family Sports Medicine Complex at UH Ahuja Medical Center. Sandy is a member of the UH Campaign Executive Committee, an Executive Sponsor of the UH Ahuja Phase 2 Campaign, and both he and Sally are members of the UH Board of Trustees.



Richard J. Martin, MD, has impacted the lives of thousands of families over the course of his nearly five decades at UH Rainbow Babies & Children’s. When Dr. Martin came to the United States from his native Australia in the early 1970s, the field of neonatology was in its infancy and piqued his interest. Today, he is an internationally recognized authority in the field and has transformed the care of premature infants. Named the inaugural Drusinsky-Fanaroff Chair in Neonatology in 2006, Dr. Martin served as UH Rainbow’s Division Chief of Neonatology for 13 years before becoming the division’s Director of Research.♥



TOP TO BOTTOM:

Michael and Grace Drusinsky; Sally and Alexander “Sandy” Cutler; Drs. Richard and Patricia Martin



Ellen and Michael Feuer

FEUER GIFT ADVANCES HEALTH CARE INNOVATION

A unique \$2 million gift from Michael and Ellen Feuer established the Feuer Innovation Accelerator Fund in 2021. Fueling nimble decision-making and a culture of innovation, the fund will be used at the discretion of the UH CEO in partnership with UH Ventures to advance promising ideas with a high potential for impact on health care delivery and research, from ideation to implementation.

“Our objective for the accelerator fund is to give Dr. Megerian, as the CEO of UH, the resources to advance new initiatives that are promising, but before they’ve obtained mainstream support,” said Michael. “A defining feature of a strong, successful organization is the ability to be nimble and innovative. My thought was to create this fund with only one rule, ‘Dare to be great.’ We hope this fund will give that ability to Dr. Megerian who, with his team, will pick ideas that can help UH meet the ever-changing needs in health care.”♥

LOZICK FAMILY FOUNDATION HELPS IMPROVE PREGNANCY AND INFANT CARE

A gift from the Lozick Family Foundation will support high-risk pregnancy and infant care programs at UH Rainbow Babies & Children’s and UH MacDonald Women’s Hospital. Part of the gift will fund a mobile ultrasound unit that will be equipped with high-level imaging needed to make complex prenatal diagnoses, helping to identify potential complications earlier and improve outcomes for both mother and baby. The gift will also support a fellowship in partnership with MetroHealth and a sophisticated simulation training to prepare neonatal specialists for complex cases.

“Anything we can do to improve pregnancy and pediatric outcomes has the potential to positively affect public health as a whole,” said Stephanie Teal, MD, MPH, Obstetrician and Gynecologist-in-Chief, University Hospitals and Chair, Department of Obstetrics & Gynecology, UH Cleveland Medical Center. “By providing the best possible care for our pregnant population, we can move the needle in a meaningful way.”♥





Khaliah Fisher-Grace, PhD(c), MSN, RN

UH NURSE GIVES BACK TO SUPPORT NURSING EDUCATION

Khaliah Fisher-Grace, PhD, MSN, RN started her career at UH while still in nursing school, 19 years ago. Today, she is Principal Advisor, Accreditations Readiness, and Chair of the Policy Oversight Council, leading the critically important accreditation process for UH Cleveland Medical Center.

In gratitude for the encouragement and support she has received over the years, Khaliah designates her giving to nursing education.

“Personally, I have been a recipient of UH’s longstanding dedication to continuing education,” said Khaliah, who received a scholarship towards her MSN in Healthcare Management and benefitted from tuition reimbursement while earning her PhD.

“I feel that I am making a difference by giving back to the programs that have meant so much to me and my career development.”♥

RENOWNED UH HEART SURGEON FUNDS FUTURE TRAINING

Patients who undergo heart surgery at UH will benefit from the newest technologies and techniques thanks to a generous donation from one of the doctors performing those surgeries and minimally invasive catheter-based valve procedures.

Alan Markowitz, MD, Cardiac Surgical Director at UH Ahuja Medical Center, and his wife, Cathy Pollard, RN, committed \$1 million to establish the Alan Markowitz, MD, and Cathy Pollard Cardiac Surgical Innovation Fund in the Division of Cardiac Surgery. The fund will support cardiac surgeons and structural heart specialists who want to learn about new surgical techniques and technologies emerging in other parts of the country and across the world. Surgeons and interventional cardiologists will travel to observe and train best practices, then return to UH with established treatment protocols.

“The field of heart surgery is constantly changing. At UH, we’re dedicated to learning and adapting to help our surgeons excel and deliver optimal outcomes for patients,” said Dr. Markowitz, who is also the Marcella “Dolly” Haugh Chair in Valvular Surgery. “This gift will allow our caregivers to go where these techniques have been perfected, learn how to do them, and then bring them back to UH to be implemented with our own patients safely and effectively.”♥



Alan Markowitz, MD, and Cathy Pollard, RN



UH RAINBOW AWARDED HISTORIC \$48 MILLION GRANT

UH Rainbow Babies & Children's is a national leader in pediatric preparedness for disasters and health events like the COVID-19 pandemic. Last year, the Health Resources and Services Administration (HRSA) recognized this critical work and awarded UH Rainbow more than \$48 million – the largest grant in the pediatric hospital's history – to establish and lead a Regional Pediatric Pandemic Network.

Led by Charles G. Macias, MD, MPH, Chief, Pediatric Emergency Medicine and Chief Quality Officer, UH Rainbow Babies & Children's, this network will support the planning and preparation of children's hospitals to respond to global health threats and support communities in everyday pediatric readiness.

"We began this work before the global pandemic, and 2020 proved how important it is for hospitals, health care infrastructures, government and private entities to work together to create a coordinated emergency response model," said Dr. Macias. "This grant is an amazing opportunity to grow a national model whose impact can inform all aspects of pediatric preparedness, from daily efforts to global health threats." ♥

SIGNIFICANT SUPPORT FOR UH AHUJA EXPANSION

In July, a small group of UH leaders, donors and community members attended a ceremonial groundbreaking for UH Ahuja Medical Center Phase 2. Opening in 2023, the project will expand UH Ahuja's footprint by more than 68 percent while ushering in programs and services that meet growing community needs, such as the UH Cutler Center for Men and the Steve and Loree Potash Women & Newborn Center.

In 2021, the expansion project was advanced by nearly **\$20 million** in community contributions, including:

- A **\$3 million** gift from **Richard Horvitz and Erica Hartman-Horvitz** will support a state-of-the-art neonatal intensive care, helping to ensure that each baby born at UH Ahuja has every chance for a healthy beginning. Born a preemie himself, Richard understands the need for compassionate and expert neonatal care. The Richard Horvitz and Erica Hartman-Horvitz Neonatal Intensive Care Unit will be staffed by UH Rainbow neonatal specialists and include 12 patient rooms, each with space for family to stay.



- A **\$2 million** gift from **Danielle “Dani” and Michael Weiner** will help UH meet the growing need for labor and delivery services on the eastside. At age 13, Dani contributed funds from her Bat Mitzvah to furnish a playroom at UH Rainbow Babies & Children's; today, she and Michael are both passionate supporters and advocates for the health system. The Danielle and Michael Weiner Maternity Suite will have 23 private rooms and a six bay nursery. It is estimated that UH Ahuja will deliver approximately 2,400 babies annually.



- An anonymous gift of **\$2.4 million** will benefit the expansion of diagnostic imaging and radiology services at UH Ahuja Medical Center. An essential part of high-quality health care, diagnostic imaging – such as CT, MRI and PET scans, ultrasound and X-rays – enable the accurate diagnosis of disease and injury, giving physicians and surgeons the information and visuals they need to guide treatment decisions and save lives.

- A **\$2 million** gift from **Steve and Penni Weinberg** will be recognized with the naming of the lobby in the new Drusinsky Family Sports Medicine Complex. Delivering unmatched care for every athlete, the world-class sports medicine facility will feature a sports performance center, outpatient rehabilitation space and a sports walk-in clinic. In its first year, the complex expects to serve more than 1,350 sports performance patients.♥



TOP TO BOTTOM:

*Erica Hartman-Horvitz and Richard Horvitz;
Danielle and Michael Weiner; Steve and Penni Weinberg*

2021 ENDOWED POSITIONS

Endowed positions hold considerable significance and, at University Hospitals, they remain among our highest honors. The creation and appointment of Endowed Chairs, Directors and Master Clinicians creates a perpetual, meaningful bond between benefactors and caregivers. For the holder, receiving an endowed position is a milestone in their career that opens new avenues for growth. And it is just as meaningful for the donor, as they choose to champion an area or a specific individual that has touched their lives in a notable way.

To capstone a record-breaking fundraising year in 2021, UH established or elevated a momentous 16 endowed positions. This is truly a remarkable achievement and an excellent example of how philanthropy plays a vital role in the success of our health system. To learn more, visit UHGiving.org/endowedpositions.♥

Jonie and Tom Adler Endowed Director of Parent Bereavement Services

Establishing Date: December 16, 2021
Donors: Joanie and Tom Adler, with matching funds from the Rainbow Babies and Children's Foundation

Monte and Usha Ahuja Chair in Clinical Excellence

Establishing Date: May 18, 2021
Appointee: Richard L. Stein, MD
Donors: Monte and Usha Ahuja and the Ahuja Family

Carol and Arthur F. Anton Chair in Physician Leadership

Establishing Date: December 16, 2021
Appointee: Christopher N. Miller, MD
Donors: Arthur and Carol Anton

Frederick W. and Jennie Bemberg Master Clinician in Medical Oncology

Establishing Date: September 23, 2021
Appointee: Judah Friedman, MD
Donors: Frederick and Jennie Bemberg and many supporters, with support from the Dr. Donald J. and Ruth W. Goodman Philanthropic Fund of the Cleveland Foundation

Brenda and Marshall Brown Master Clinician in Vascular Innovation

Establishing Date: December 16, 2021
Appointee: Jae Cho, MD
Donors: Brenda and Marshall Brown, with support from the Dr. Donald J. and Ruth W. Goodman Philanthropic Fund of the Cleveland Foundation

Homer D. W. Chisholm & Gertrude Kalnow Chisholm Chair in Head and Neck Surgical Oncology

Establishing Date: December 16, 2021
Appointee: Pierre Lavertu, MD
Donors: Homer and Gertrude Chisholm, with support from the Dr. Donald J. and Ruth W. Goodman Philanthropic Fund of the Cleveland Foundation

Don C. Dangler Chair in Stem Cell Transplant

Establishing Date: March 26, 2015*
Donors: Don C. Dangler, with support from the Dr. Donald J. and Ruth W. Goodman Philanthropic Fund of the Cleveland Foundation
*Position elevated to a chair on December 16, 2021

Blair Dickey-White Endowed Director of the Sexual Assault Survivor Program

Establishing Date: February 16, 2021
Appointee: Stephanie Gaines, MD
Donors: Linda and Howard Dickey-White, MD

Lorraine and Bill Dodero

Chair in Heart Failure & Transplantation

Establishing Date: August 18, 2016*
Appointee: Ravi Ramani, MD
Donors: Sam J. Frankino Foundation
*Position elevated to a chair on December 16, 2021

Russ & Connie Lincoln

Chair in Cardiovascular Innovation

Establishing Date: December 16, 2021
Appointee: Yasir Abu-Omar, MD, DPhil
Donors: Russ and Connie Lincoln, with matching funds from the Hambrick Foundation

Sheila and Sandy Fox

Master Clinician in Neurosurgery

Establishing Date: December 16, 2021
Appointee: Jennifer Sweet, MD
Donors: Sheila and Sanford Fox

Alexander and Marianna McAfee

Chair in Innovative Cardiac Interventions

Establishing Date: December 16, 2021
Appointee: Guilherme Attizzani, MD
Donors: The Estate of Alexander McAfee

Angela and James Hambrick

Chair in Innovation

Establishing Date: May 14, 2013*
Appointee: Mehdi H. Shishehbor, DO, MPH, PhD
Donors: James and Angela Hambrick, with matching funds from UH Harrington Heart & Vascular Institute and support from the Dr. Donald J. and Ruth W. Goodman Philanthropic Fund of the Cleveland Foundation
*Position elevated to a chair on May 16, 2021

Robert A. Salata, MD,

Chair in Infectious Diseases

Establishing Date: December 18, 2014*
Appointee: Keith Armitage, MD
Donors: Roe Green, The STERIS Foundation and the Wolf Family Foundation, a supporting foundation of the Jewish Federation of Cleveland
*Position elevated to a chair on December 16, 2021

Hennessy Hyland

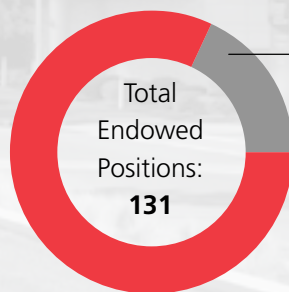
Master Clinician in Immunotherapy and New Drug Development

Establishing Date: February 16, 2021
Donors: Sean P. Hennessy and the late Rebecca M. Hennessy, Edward J. Hyland, and many supporters through the Diana Hyland Miracle Fund

Amy & Michael Southard

Chair in Orthopaedic Surgery

Establishing Date: December 16, 2021
Appointee: Kevin Malone, MD
Donors: Amy and Michael Southard



Total Endowed Positions

In 2021, UH established or elevated **16** endowed positions, bringing the total to 131.

UNIVERSITY HOSPITALS INSTITUTES

Nineteen clinical care and research institutes at UH are making specialized care more accessible system-wide across Northeast Ohio. Institutes bring highly trained subspecialists from different disciplines together to collaborate on the best treatment for patients. Institutes also promote uniform, standard care protocols and the sharing of best practices – all driven by the latest advances.♥

UH BEHAVIORAL HEALTH INSTITUTE

UHhospitals.org/services/behavioral-health

UH DIAGNOSTIC INSTITUTE

UHhospitals.org/Radiology

UHhospitals.org/services/genetics

UHhospitals.org/services/laboratory-services

UH DIGESTIVE HEALTH INSTITUTE

UHhospitals.org/Digestive

UH EAR, NOSE & THROAT INSTITUTE

UHhospitals.org/ENT

UH EYE INSTITUTE

UHhospitals.org/Eye

HARRINGTON DISCOVERY INSTITUTE

UHhospitals.org/harrington-discoveryinstitute

UH HARRINGTON HEART & VASCULAR INSTITUTE

UHhospitals.org/Heart

UH NEUROLOGICAL INSTITUTE

UHhospitals.org/Neuro

UH PAIN MANAGEMENT INSTITUTE

UHhospitals.org/services/painmanagement

UH PRIMARY CARE INSTITUTE

UHhospitals.org/PrimaryCare

UH RAINBOW PRIMARY CARE INSTITUTE

UHRainbow.org/Pediatrics

UH RESEARCH & EDUCATION INSTITUTE

UHhospitals.org/uh-research

UH RESPIRATORY HEALTH INSTITUTE

UH SPINE INSTITUTE

UHhospitals.org/Spine

UH SEIDMAN CANCER CENTER

UHSeidman.org

UH SPORTS MEDICINE INSTITUTE

UHSports.org

UH TRANSPLANT INSTITUTE

UHhospitals.org/Transplant

UH UROLOGY INSTITUTE

UHhospitals.org/Urology

ANGIE FOWLER ADOLESCENT & YOUNG ADULT CANCER INSTITUTE

UHRainbow.org/AngiesInstitute



UH CLEVELAND MEDICAL CENTER▲◆◇*★

11100 Euclid Avenue, Cleveland, Ohio 44106
 1-866-UH4-CARE (1-866-844-2273) | UHhospitals.org/Cleveland

To provide exceptional care for patients, UH Cleveland Medical Center is leading the way in the discovery and delivery of medical advancements and technologies. Responsible for preparing the medical leaders of tomorrow, the departments train hundreds of physician residents and fellows, nurses, and allied health professionals each year.

- Founded in 1866
- 35-acre academic medical center campus in University Circle, Cleveland
- UH Rainbow Babies & Children’s Hospital
- UH Seidman Cancer Center
- UH MacDonald Women’s Hospital
- Affiliate of Case Western Reserve University School of Medicine, Technion - Israel Institute of Technology, University of Oxford and Northeast Ohio Medical University (NEOMED).

UH MACDONALD WOMEN’S HOSPITAL◦

The only hospital in Ohio dedicated solely to the unique health care needs of women

2101 Adelbert Road, Cleveland, Ohio 44106
 1-866-UH4-CARE (1-866-844-2273) | UHhospitals.org/MacWomen

Comprehensive in its sole focus on women’s health care, UH MacDonald Women’s Hospital has been a leading clinical research and teaching institution since 1891. Its close connection with UH Rainbow Babies & Children’s Hospital allows mothers to be closer to their babies who need care.



KEY	■ UH Convenient Care	* UH Emergency Department	▲ UH Laboratory Services
	◆ UH Orthopedic Injury Clinic	◇ UH Pediatric Emergency Room	■ UH Rainbow Care Network
	◆ UH Seidman Cancer Center	◦ Surgery	• UH Urgent Care

UH RAINBOW BABIES & CHILDREN'S

One of the nation's most trusted names in children's health care

2101 Adelbert Road, Cleveland, Ohio 44106
216-UH4-KIDS (216-844-5437) | UHRainbow.org

As a nationally ranked leader in pediatric health care, University Hospitals Rainbow Babies & Children's provides family-centered quality care, advanced treatments and the latest innovations. UH Rainbow Babies & Children's Hospital ranked among the best in the nation in orthopedics, pulmonology, diabetes and endocrinology, cancer, urology, neonatology, nephrology and gastroenterology and gastrointestinal surgery. The Quentin & Elisabeth Alexander Level IV Neonatal Intensive Care Unit provides neonatology care at the main campus. UH Rainbow is also home to the only Level I Pediatric Trauma Center in northern Ohio.



UH Rainbow Babies & Children's offers the most expansive pediatric care network in Northeast Ohio, with more than 200 service locations for both pediatric primary and specialty care. UH Rainbow Babies & Children's Ahuja Center for Women & Children provides outpatient health care and offers innovative programs for primary pediatric care, women's health and social services. Multiple specialists from The Congenital Heart Collaborative, consisting of UH Rainbow Babies' & Children's Hospital; Nationwide Children's Hospital, in Columbus; and UH MacDonald Women's Hospital, come together to perform fetal cardiac interventions that repair tiny hearts in utero. UH Rainbow Babies & Children's Hospital also collaborates with UH MacDonald Women's Hospital to provide pregnant women with the safest, most comprehensive care for mother and baby – all under one roof.



UH SEIDMAN CANCER CENTER ♦◊

11100 Euclid Avenue, Cleveland, Ohio 44106
216-844-3951 | UHSeidman.org

UH Seidman Cancer Center is the only freestanding cancer hospital in Northeast Ohio, where all clinicians and caregivers are dedicated to the prevention, diagnosis and treatment of cancer while researching new and innovative treatment options through clinical trials. UH Seidman specialists make up 14 cancer-specific teams focused on determining integrated care plans tailored to patients' needs. UH Seidman Cancer Center is part of the National Cancer Institute (NCI)-designated Case Comprehensive Cancer Center at Case Western Reserve University, one of 52 Comprehensive Cancer Centers in the country.



Patients have access to advanced treatment options, ranging from a pioneering stem cell transplant program founded more than 40 years ago and immunotherapy to the first and only proton therapy center in northern Ohio for adults and children. We also emphasize precision medicine that targets treatment to the unique genomic characteristics of a patient's tumor.



UH Seidman Cancer Center, located in Cleveland, brings nationally ranked cancer care through 16 community-based locations. To find a UH Seidman Cancer Center location near you, visit UHhospitals.org/Seidman.

COMMUNITY MEDICAL CENTERS

Fourteen community medical centers provide close-to-home medical and surgical services, including 24-hour emergency departments and medical office buildings that house UH physicians' and health care providers' offices.▼

UH AHUJA MEDICAL CENTER*

3999 Richmond Road
Beachwood, Ohio 44122
216-593-5500 | UHAhuja.org

UH LAKE WEST MEDICAL CENTER*

36000 Euclid Avenue
Willoughby, Ohio 44094
440-953-9600 | Lakehealth.org/LakeWest

UH BEACHWOOD MEDICAL CENTER*

25501 Chagrin Boulevard
Beachwood, Ohio 44122
216-545-4800 | Lakehealth.org/Beachwood

UH PARMA MEDICAL CENTER*

7007 Powers Boulevard
Parma, Ohio 44129
440-743-3000 | UHParma.org

UH BEDFORD MEDICAL CENTER*

a campus of UH Regional Hospitals
44 Blaine Avenue
Bedford, Ohio 44146
440-735-3900 | UHBedford.org

UH PORTAGE MEDICAL CENTER*

6847 North Chestnut Street
Ravenna, Ohio 44266
330-297-0811 | UHPortage.org

UH CONNEAUT MEDICAL CENTER*

158 West Main Road
Conneaut, Ohio 44030
440-593-1131 | UHConneaut.org

UH RICHMOND MEDICAL CENTER*

a campus of UH Regional Hospitals
27100 Chardon Road
Richmond Heights, Ohio 44143
440-585-6501 | UHRichmond.org

UH ELYRIA MEDICAL CENTER

630 East River Street
Elyria, Ohio 44035
440-329-7500 | UHElyria.org

UH ST. JOHN MEDICAL CENTER*

a Catholic hospital
29000 Center Ridge Road
Westlake, Ohio 44145
440-835-8000 | UHStJohn.org

UH GEAUGA MEDICAL CENTER*

a campus of UH Regional Hospitals
13207 Ravenna Road
Chardon, Ohio 44024
440-285-6000 | 1-800-548-9738
UHGeauga.org

UH SAMARITAN MEDICAL CENTER*










1025 Center Street
Ashland, Ohio 44805
419-289-0491 | UHSamaritan.org

UH GENEVA MEDICAL CENTER*

870 West Main Street
Geneva, Ohio 44041
440-466-1141 | UHGeneva.org

UH TRIPOINT MEDICAL CENTER*

7590 Auburn Road
Concord Township, Ohio 44077
440-375-8100 | Lakehealth.org/TriPoint

KEY	 UH Convenient Care	 UH Emergency Department	 UH Laboratory Services
	 UH Orthopedic Injury Clinic	 UH Pediatric Emergency Room	 UH Rainbow Care Network
	 UH Seidman Cancer Center	 Surgery	 UH Urgent Care

JOINT-VENTURE HOSPITALS AND HEALTH CENTERS

University Hospitals is affiliated with the following Cleveland-area health care providers, enabling us to extend our services throughout the community.♥

HIGHLAND SPRINGS HOSPITAL

4199 Mill Pond Drive
Highland Hills, Ohio 44122
216-302-3070
HighlandSpringsHealth.com

UH AVON REHABILITATION HOSPITAL

a Joint Venture with LifePoint Health
37900 Chester Road
Avon, Ohio 44011
440-695-7100
UHhospitals.org/AvonRehab

UH REHABILITATION HOSPITAL

a Joint Venture with LifePoint Health
23333 Harvard Road
Beachwood, Ohio 44122
216-593-2200
UHhospitals.org/Rehab

SOUTHWEST GENERAL BRUNSWICK MEDICAL CENTER*◊

4065 Center Road
Brunswick, Ohio 44212
330-558-0150

SOUTHWEST GENERAL HEALTH CENTER*◊◊

18697 Bagley Road
Middleburg Heights, Ohio 44130
440-816-8000
SWGeneral.com

SOUTHWEST GENERAL STRONGSVILLE MEDICAL CENTER●■

18181 Pearl Road
Strongsville, Ohio 44136
440-816-4900

WESTERN RESERVE HOSPITAL*

1900 23rd Street
Cuyahoga Falls, Ohio 44223
330-971-7000
Westernreservehospital.org

WESTERN RESERVE HOSPITAL URGENT & PRIMARY CARE AND OCCUPATIONAL MEDICINE CENTER▲●

3913 Darrow Road, Suite 100
Stow, Ohio 44224
330-928-9675



UNIVERSITY HOSPITALS HEALTH CENTERS*

University Hospitals health centers (also known as outpatient or ambulatory care centers) include physician offices, laboratories, diagnostic technologies, and in some cases, outpatient surgery suites and urgent care facilities. Patients can see their primary care provider and specialists, and have diagnostic tests performed at these centers. To schedule an appointment at any UH health center, call 1-866-UH4-CARE (1-866-844-2273).♥

UH AMHERST HEALTH CENTER▲◊

254 Cleveland Avenue
Amherst, Ohio 44001
440-988-6000

UH ANDOVER HEALTH CENTER

476 South Main Street
Andover, Ohio 44003
440-370-7461

UH ASHTABULA HEALTH CENTER●■

Ashtabula Towne Square
3315 North Ridge Road
East Ashtabula, Ohio 44004
1-866-571-3910

UH AURORA HEALTH CENTER▲

55 North Chillicothe Road
Aurora, Ohio 44202
330-954-7200

UH AVON HEALTH CENTER●▲◊

1997 Healthway Drive
Avon, Ohio 44011
440-988-6800

UH BAINBRIDGE HEALTH CENTER▲■

8185 East Washington Street
Chagrin Falls, Ohio 44023
440-543-3371

UH BANEY ROAD HEALTH CENTER

1941 Baney Road
Ashland, Ohio 44805
419-289-0491

UH BROADVIEW HEIGHTS HEALTH CENTER▲●■●

5901 East Royalton Road
Broadview Heights, Ohio 44147
440-792-9100

UH CHARDON HEALTH CENTER▲

510 Fifth Avenue
Chardon, Ohio 44024
440-286-8908

Lakehealth.org/Chardon

UH CHESTERLAND HEALTH CENTER▲■

8055 Mayfield Road
Chesterland, Ohio 44026
440-423-5045

UH CONCORD HEALTH CENTER■●

7500 Auburn Road
Concord Township, Ohio 44077
440-358-0400

UH CUYAHOGA FALLS HEALTH CENTER▲

96 Graham Road
Cuyahoga Falls, Ohio 44223
330-916-7100

UH EUCLID HEALTH CENTER▲■

18599 Lakeshore Boulevard
Euclid, Ohio 44119
216-383-8500

UH EVANS MIDDLEFIELD HEALTH CENTER

15976 East High Street
Middlefield, Ohio 44063
440-632-7511

UH FAIRLAWN HEALTH CENTER▲■

3800 Embassy Parkway
Fairlawn, Ohio 44333
330-664-8000

UH GEAUGA HEALTH CENTER

13221 Ravenna Road
Chardon, Ohio 44024
1-866-844-2273

UH HUDSON HEALTH CENTER▲

5778 Darrow Road
Hudson, Ohio 44236
330-650-5050

UH INDEPENDENCE HEALTH CENTER▲

6150 Oak Tree Boulevard
Independence, Ohio 44131
440-743-8150

UH KENT HEALTH CENTER●

401, 408 and 411 Devon Place
Kent, Ohio 44240
330-297-0811

UH KETTERING HEALTH CENTER●

546 North Union Street
Loudonville, Ohio 44842
419-994-4121

UH LAKE SOM HEALTH CENTER

5105 SOM Center Road
Willoughby, Ohio 44094
440-953-5740 | 440-953-5712
Lakehealth.org/LakeSOM

UH LANDERBROOK HEALTH CENTER▲■

5850 Landerbrook Drive
Mayfield Heights, Ohio 44124
440-646-2626

UH MADISON HEALTH CENTER■

701 North Lake Street
Madison, Ohio 44057
440-428-7511

UH MADISON PHYSICIAN OFFICES▲

6270 North Ridge Road
Madison, Ohio 44057
440-428-8292 | 440-428-02805
Lakehealth.org/Madison

UH MANTUA HEALTH CENTER

10803 Main Street
Mantua, Ohio 44255
330-274-2030

UH OTIS MOSS JR. HEALTH CENTER

8819 Quincy Avenue
Cleveland, Ohio 44106
216-721-2177

UH SOLON HEALTH CENTER▲■

34055 Solon Road
Solon, Ohio 44139
1-866-844-2273

UH MAYFIELD VILLAGE HEALTH CENTER■

730 SOM Center Road
Mayfield Village, Ohio 44143
1-866-844-2273

UH PERRICO HEALTH CENTER▲

4176 State Route 306
Willoughby, Ohio 44094
440-918-4690 | 440-918-4625
Lakehealth.org/Perrico

UH STREETSBORO HEALTH CENTER●

9318 State Route 14
Streetsboro, Ohio 44241
330-297-0811

UH MEDINA HEALTH CENTER▲■●

4001 Carrick Drive
Medina, Ohio 44256
330-721-8577

**UH RAINBOW BABIES & CHILDREN'S
AHUJA CENTER FOR WOMEN
& CHILDREN■**

5805 Euclid Avenue
Cleveland, Ohio 44103
216-844-3971

UH TWINSBURG HEALTH CENTER▲○■●

8819 Commons Boulevard
Twinsburg, Ohio 44087
330-486-9600

**UH MENTOR HOPKINS
HEALTH CENTER■▲■**

9000 Mentor Avenue
Mentor, Ohio 44060
440-255-0800

UH ST. JOHN HEALTH CENTER○■

26908 Detroit Road
Westlake, Ohio 44145
440-835-8000

**UH UNIVERSITY SUBURBAN
HEALTH CENTER■**

1611 South Green Road
South Euclid, Ohio 44121
216-382-9492

UH MENTOR HEALTH CENTER ○▲◆

9485 Mentor Avenue
Mentor, Ohio 44060
440-205-5833 | 440-205-5862
440-205-5800
Lakehealth.org/Mentor

UH SAMARITAN HEALTH CENTER

2212 Mifflin Avenue
Ashland, Ohio 44805
419-289-0491

UH WALDEN HEALTH CENTER

700 Walden Place
Aurora, Ohio 44202
330-562-3169

**UH MINOFF HEALTH CENTER
AT CHAGRIN HIGHLANDS▲■◆●**

3909 Orange Place
Orange Village, Ohio 44122
216-896-1700

**UH SAMARITAN RICHLAND
HEALTH CENTER▲●**

1033 Ashland Road
Mansfield, Ohio 44905
567-345-3000

UH WELLPOINTE HEALTH CENTER

303 East Royalton Road
Broadview Heights, Ohio 44147
440-743-2054

**UH NORTH OLMSTED
HEALTH CENTER●**

26127 Lorain Road
North Olmsted, Ohio 44070
1-866-844-2273

UH SHARON HEALTH CENTER▲◆

5133 Ridge Road
Wadsworth, Ohio 44281
1-866-844-2273

UH WESTLAKE HEALTH CENTER▲■●●

960 Clague Road
Westlake, Ohio 44145
440-250-2100

**UH NORTH RIDGEVILLE
HEALTH CENTER▲■**

32800 Lorain Road
North Ridgeville, Ohio 44039
1-866-844-2273

UH SHEFFIELD HEALTH CENTER●

5001 Transportation Drive
Sheffield Village, Ohio 44054
1-877-929-9395

UH WILLOWICK HEALTH CENTER▲●

29804 Lakeshore Boulevard
Willowick, Ohio 44095
440-833-2095 | 440-585-3322
lakehealth.org/Willowick

*UH Health Centers provide varied services at individual locations.

**UH Health Centers, Emergency Rooms, Convenient Cares and Orthopedic Injury Clinics updated to March 23, 2022.

- KEY**
- UH Convenient Care
 - UH Orthopedic Injury Clinic
 - ◆ UH Seidman Cancer Center

- * UH Emergency Department
- UH Pediatric Emergency Room
- Surgery

- ▲ UH Laboratory Services
- UH Rainbow Care Network
- UH Urgent Care

FREESTANDING URGENT CARES AND CONVENIENT CARES

UH AKRON URGENT CARE▲•

145 West Avenue
Tallmadge, Ohio 44278
330-633-8341

BRUNNER SANDEN DEITRICK WELLNESS CENTER▲•

8655 Market Street
Mentor, Ohio 44060
440-255-6400

UH NEW LONDON URGENT CARE•

206 West Main Street
New London, Ohio 44851
419-626-7820

UH BROOK PARK URGENT CARE PARTNERING WITH SOUTHWEST GENERAL•

15900 Snow Road, Suite 200
Brook Park, Ohio 44142
216-265-0772

UH SAMARITAN URGENT CARE•

663 East Main Street
Ashland, Ohio 44805
419-207-2502

UH TRI CITY FAMILY MEDICINE■

1480 Center Road, Suite B
Avon, Ohio 44011

UH TRI CITY FAMILY MEDICINE■

1120 East Broad Street, Suite 200
Elyria, Ohio 44035

UH WESTSHORE PRIMARY CARE■■

2535 Hale Street, Suite A
Avon, Ohio 44011



SURGERY CENTERS

UH LYNDHURST SURGERY CENTER°

29017 Cedar Road
Lyndhurst, Ohio 44124
440-460-8000

UH MENTOR SURGERY CENTER°

9000 Mentor Avenue, Suite 220
Mentor, Ohio 44060
440-255-0800

UH UNIVERSITY SUBURBAN HEALTH CENTER /WRIGHT SURGERY CENTER■°

1611 South Green Road
South Euclid, Ohio 44121
216-382-9492

UH WESTLAKE SURGERY CENTER■°

960 Clague Road, Suite 2200
Westlake, Ohio 44145
440-250-2440

KEY	■ UH Convenient Care	* UH Emergency Department	▲ UH Laboratory Services
	● UH Orthopedic Injury Clinic	○ UH Pediatric Emergency Room	■ UH Rainbow Care Network
	◆ UH Seidman Cancer Center	◦ Surgery	• UH Urgent Care

ADDITIONAL SERVICES

**EXHALE SPA AT
UH AVON HEALTH CENTER**
1997 Healthway Drive
Avon, Ohio 44011
440-988-6811
UHhospitals.org/Spa

**FITNESS CENTER AT
UH AVON HEALTH CENTER**
1997 Healthway Drive
Avon, Ohio 44011
440-988-6801
UHhospitals.org/Fitness

UH CONNOR WHOLE HEALTH
25001 Emery Road
Warrensville Heights, Ohio 44128
216-285-4070
UHhospitals.org/ConnorWholeHealth

**UH BRUNNER SANDEN
DEITRICK WELLNESS CENTER**
8655 Market Street
Mentor, Ohio 44060
440-375-8777
Lakehealth.org/BrunnerSandenDeitrick

UH EMPLOYEE HEALTH
2220 Circle Drive
MCCO Building, 4th floor
Cleveland, Ohio 44106
216-844-1602

UH FOLEY ELDERHEALTH CENTER
3619 Park East Boulevard, Suite 109
Beachwood, Ohio 44122
216-844-6300
UHhospitals.org/foley-elderhealth

UH HANNA HOUSE SKILLED NURSING
11100 Euclid Avenue
Cleveland, Ohio 44106
216-844-1262
UHhospitals.org/HannaHouse

UH HOME CARE SERVICES
4510 Richmond Road
Warrensville Heights, Ohio 44128
216-844-4663 | 1-800-552-8442
UHhospitals.org/HomeCare

**HOSPICE OF THE WESTERN RESERVE
AT UNIVERSITY HOSPITALS, LLC**
4510 Richmond Road
Warrensville Heights, Ohio 44128
216-844-4663 | 1-800-552-8442
UHhospitals.org/Hospice

UH LAKE CONTINUING CARE CENTER
10977 Capital Parkway
Concord Township, Ohio 44077
440-953-6251
Lakehealth.org/LakeContinuingCare

UH SAMARITAN REHABILITATION CENTER
2163 Claremont Avenue
Ashland, Ohio 44805
419-281-1330
UHhospitals.org/locations/uh-samaritanrehabilitation-services

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216-358-1306

UH MANAGEMENT SERVICES CENTER
3605 Warrensville Center Road
Shaker Heights, Ohio 44122
216-767-8000



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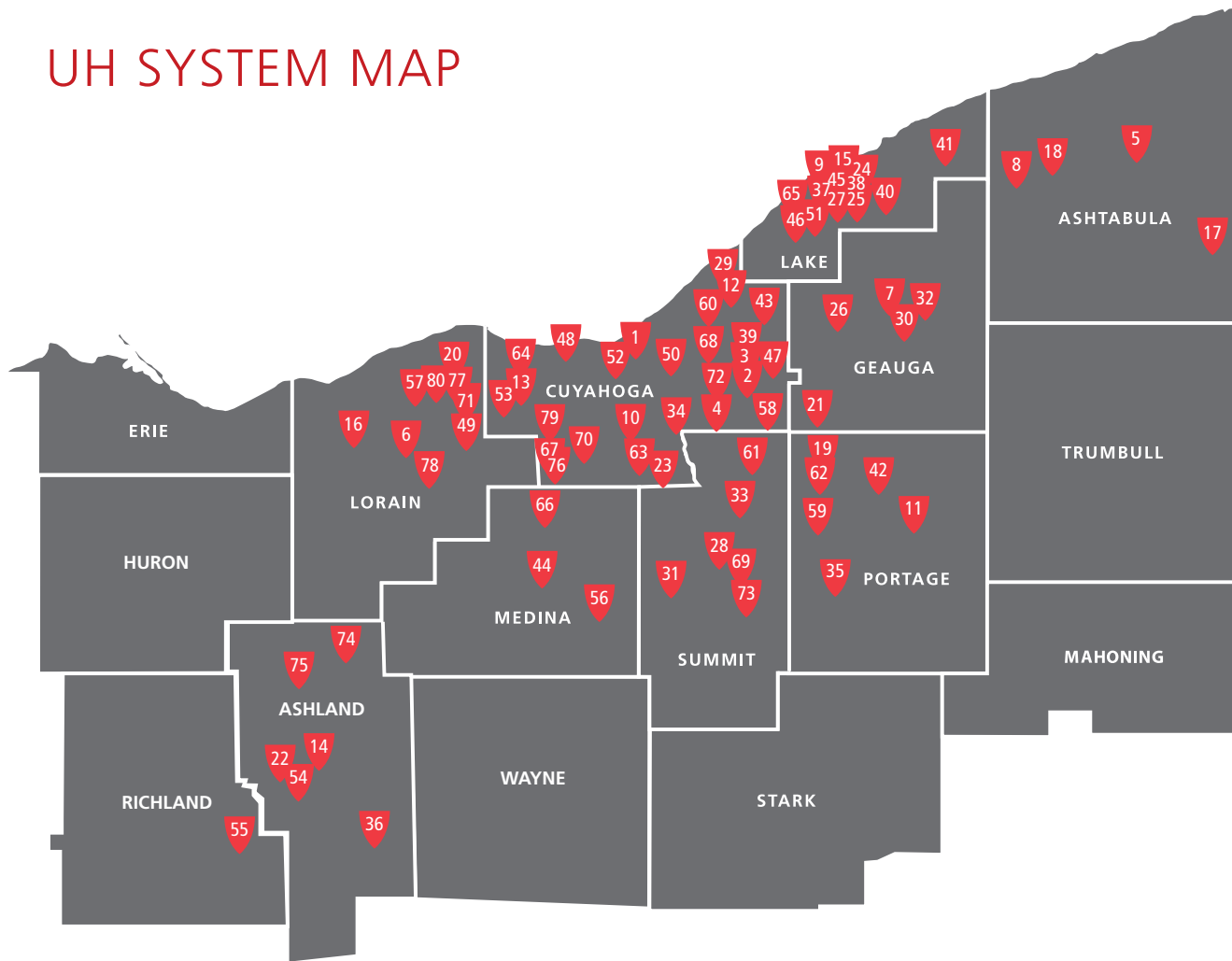
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¹ CEO, February 2021

² Retired, January 2021

³ Retired, March 2022

UH SYSTEM MAP



UH MEDICAL CENTERS¹

1. UH Cleveland Medical Center
UH Rainbow Babies & Children's Hospital
UH Seidman Cancer Center
UH MacDonald Women's Hospital
2. UH Ahuja Medical Center
3. UH Beachwood Medical Center
4. UH Bedford Medical Center,
a campus of UH Regional Hospitals
5. UH Conneaut Medical Center
6. UH Elyria Medical Center
7. UH Geauga Medical Center,
a campus of UH Regional Hospitals
8. UH Geneva Medical Center
9. UH Lake West Medical Center
10. UH Parma Medical Center
11. UH Portage Medical Center
12. UH Richmond Medical Center,
a campus of UH Regional Hospitals
13. UH St. John Medical Center,
a Catholic hospital
14. UH Samaritan Medical Center
15. UH TriPoint Medical Center

UH OUTPATIENT HEALTH CENTERS

16. UH Amherst Health Center
17. UH Andover Health Center
18. UH Ashtabula Health Center²
19. UH Aurora Health Center
20. UH Avon Health Center¹
21. UH Bainbridge Health Center
22. UH Baney Road Health Center
23. UH Broadview Heights Health Center²
24. UH Brunner Sanden Deitrick Wellness Center
25. UH Chardon Health Center
26. UH Chesterland Health Center
27. UH Concord Health Center²
28. UH Cuyahoga Falls Health Center

29. UH Euclid Health Center
30. UH Evans Middlefield Health Center
31. UH Fairlawn Health Center
32. UH Geauga Health Center
33. UH Hudson Health Center
34. UH Independence Health Center
35. UH Kent Health Center²
36. UH Kettering Health Center²
37. UH Lake SOM Health Center
38. UH Lake Continuing Care Center
39. UH Landerbrook Health Center
40. UH Madison Health Center
41. UH Madison Physician Offices
42. UH Mantua Health Center
43. UH Mayfield Village Health Center
44. UH Medina Health Center²
45. UH Mentor Health Center
46. UH Mentor Hopkins Health Center⁴
47. UH Minoff Health Center at Chagrin Highlands²
48. UH North Olmsted Health Center
49. UH North Ridgeville Health Center
50. UH Otis Moss Jr. Health Center
51. UH Perrico Health Center
52. UH Rainbow Ahuja Center for Women & Children
53. UH St. John Health Center
54. UH Samaritan Health Center
55. UH Samaritan Richland Health Center²
56. UH Sharon Health Center
57. UH Sheffield Health Center
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60. UH Suburban Health Center⁴
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67. Southwest General Strongsville Medical Center²

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68. Highland Springs Hospital
69. Western Reserve Hospital
70. Southwest General Health Center¹
71. UH Avon Rehabilitation Hospital
72. UH Rehabilitation Hospital

FREESTANDING UH URGENT CARES & CONVENIENT CARES

73. UH Akron Urgent Care²
74. UH New London Urgent Care²
75. UH Samaritan Urgent Care²
76. UH Strongsville Urgent Care
partnering with Southwest General²
77. UH Tri City Avon Convenient Care³
78. UH Tri City Elyria Convenient Care³
79. UH Urgent Care partnering with
Southwest General Brook Park²
80. UH Westshore Primary Care³

¹ 26-hour emergency room

² Urgent care center

³ Convenient care

⁴ Surgery Center