

# 2018 Annual Report

TO THE COMMUNITY AND REPORT ON PHILANTHROPY



**University Hospitals**

*The science of health. The art of compassion.*





# The UH Team: Blending the Science of Health with the Art of Compassion

The University Hospitals Seidman Cancer Center care team, members of which are depicted on the cover, represents just one of the many teams across the UH system that join together to compassionately care for our patients and their families. The patients featured in this report exemplify a sample of the lives we've been honored to care for in our quest to advance the science of health and the art of compassion.

In the complex world of cancer care, UH Seidman Cancer Center – a founding member of the National Cancer Institute (NCI)-designated Case Comprehensive Cancer Center – stands apart. At the center of the tremendous technology and specialized expertise is the indelible personal connection UH Seidman Cancer Center makes with its valued patients.

Every patient who entrusts UH with his or her cancer care is backed by a strong team of professionals, from surgeons, nurses and social workers to medical oncologists, infusion therapists, radiation oncologists and patient navigators. These specialists comprise 14 disease teams, each focused on a specific type of cancer.

A vast network of 18 community-based cancer centers covers a wide swath of the region, touching thousands of lives each year. At the hub of this expansive network is the region's only freestanding cancer hospital, solely devoted to the treatment of cancer and hematologic disorders.

Breast health is just one area with a continuum of care that includes a robust screening and diagnosis program. UH is the first hospital in the region to offer highly sensitive digital breast tomosynthesis and 3-D mammography; cancer detection is up to 60 percent higher compared to traditional mammography. Fast Breast MRI is the latest specialized tool for finding difficult-to-detect cancers in women with dense breast tissue. Use of genomic tumor testing and a biorepository for tissue and blood samples are helping to provide personalized care and new treatment options for breast cancer.

More than 300 cancer trials are available to patients through UH's Clinical Research Center, which is expediting the development and delivery of novel therapies. Our physician-scientists and clinical researchers are developing targeted ways to aid patients whose cancer resists standard treatment. Along with the high quality care provided at our flagship academic medical center, we've given hope to patients in rural communities who gained access to our treatment at community hospitals across Northeast Ohio. Through the pioneering research conducted at UH and the Case Comprehensive Cancer Center (designated by the NCI as one of 49 comprehensive cancer centers in the U.S.), our patients have access to the most advanced care available. Blending the science of health with the art of compassion, UH Seidman Cancer Center exemplifies UH medicine in its finest form. ♥



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Cover: Members of the UH Seidman Cancer Center team expertly care for patients and their families. (see p. 31)

Right: Patients who have entrusted UH with their cancer care.





Dear Friends,

While the University Hospitals vision – Advancing the Science of Health and the Art of Compassion – defines who we are and where our momentum will take us, propelling us forward is the strength of our team. Every day many individuals at UH come together to improve and save lives.

Science is demonstrated when we leverage our team’s expertise to innovate enhancements in value or patient care. It’s exhibited by collaboration that enables a bride to smile on her wedding day after facial nerve surgery. And it’s displayed when our teams turn discoveries into medicines that improve health and provide opportunities for patients to create more memories with their families.

Compassion is the thread that ties UH together. We are bound by a common calling to care for our community. UH develops programs that improve overall care delivery so a young man after hip surgery can complete his dream of running a marathon. We establish centers of excellence that deliver affordable, high quality care. And we create a seamless patient experience that empowers consumers and enhances access to care.

Importantly, we advanced our UH mission in many areas in 2018. Noteworthy accomplishments include:

**To Heal**

- Creating programs, such as those at the UH Rainbow Center for Women & Children, to help enhance community health, advocacy and education
- Addressing food insecurity and chronic health conditions by launching the Food for Life Market
- Improving care access by opening the UH North Ridgeville Health Center and expanding several emergency departments
- Taking meaningful steps toward mitigating the opioid epidemic
- Receiving over \$149 million in support, the second-largest fundraising year in UH’s 152-year history

**To Teach**

- Forming a new collaboration agreement with Case Western Reserve University School of Medicine for biomedical research
- Appointing a chief academic officer to enhance UH education and research activities
- Creating education programs to address the nation’s nursing shortage

**To Discover**

- Receiving a \$9.6 million grant from the American Heart Association-Allen Initiative in Brain Health and Cognitive Impairment to lead groundbreaking research in Alzheimer’s disease and other age-related dementia
- Establishing seven chairs, master clinicians and endowed directors to further support UH clinical research efforts, through the generosity of our donors
- Increasing the number of active clinical research studies by 17 percent to more than 2,100.

Furthering excellence in quality and patient experience remains our top priority. In 2018, we reinforced our commitment to be a high reliability organization, a key component of driving a high quality, safe environment for our patients.

On the following pages you will see vignettes of our vision in action. Join us as we celebrate our UH caregivers and community members who come together as a united team to make a difference in the lives of our patients.

Sincerely,

*Thomas F. Zenty III*  
**THOMAS F. ZENTY III**  
 CEO, University Hospitals

*Sandra Pianalto*  
**SANDRA PIANALTO**  
 Chair, UH Board of Directors

# About UH – 2018 Highlights

<b>Founded in 1866</b> , not-for-profit entity	Home to: <ul style="list-style-type: none"> <li>Region's only freestanding cancer hospital: UH Seidman Cancer Center</li> <li>First proton therapy center in Ohio</li> <li>Internationally renowned University Hospitals Rainbow Babies &amp; Children's Hospital</li> <li>13 clinical care delivery institutes</li> <li>Harrington Discovery Institute at University Hospitals in Cleveland, Ohio – part of The Harrington Project for Discovery &amp; Development</li> </ul>
<b>18</b> hospitals, including 3 joint ventures	
<b>Largest</b> primary care network in region	
<b>50+</b> health centers, freestanding urgent care and convenient care centers, and surgery centers	
<b>6</b> facilities providing behavioral, elder, home care, rehabilitation and integrative health services	
Northeast Ohio's second-largest employer	National leader in population health management <ul style="list-style-type: none"> <li>One of the largest accountable care organizations in the U.S. (575,000 lives)</li> <li>Comprehensive health plan administrator for self-funded employers</li> </ul>
<b>4,000</b> volunteers	
<b>2,100+</b> active clinical research studies including <b>600+</b> interventional clinical trials under way	

- UH once again ranked as a Best Hospital by U.S. News & World Report. In the 2018-19 rankings, honors were given to:
  - UH Cleveland Medical Center for ranking among the nation's Top 50 hospitals in 10 specialties
  - UH Rainbow Babies & Children's Hospital for ranking as one of the nation's Best Children's Hospitals in eight specialties
  - UH Ahuja, Elyria, Parma and St. John medical centers as high-performing in several specialties, procedures and conditions.
- Forbes named UH Cleveland Medical Center one of the best employers in America for new college graduates.
- UH named a 2018 Top Hospital for Diversity. BlackDoctor.org selected UH for delivering the highest quality care while promoting equity and inclusion in our operations, programs, services and staffing.
- UH named as one of HealthCare's Most Wired 2018. The College of Healthcare Information Management Executives and Modern Healthcare Custom Media recognized nearly 250 hospitals and health systems nationally for using information technology to improve patient safety and outcomes.
- UH recognized for environmental stewardship. Practice Greenhealth honored UH Cleveland Medical Center, UH Geauga, Parma and St. John medical centers as Partners for Change for their exemplary efforts in promoting sustainability and reducing their environmental impact.
- UH earned a 2018 Distinguished Hospital Award for Clinical Excellence™. Among 250 hospitals recognized nationally, UH Cleveland Medical Center, UH Elyria and Geauga medical centers, and Southwest General Health Center received acknowledgment from Healthgrades for having the lowest risk-adjusted mortality and complication rates.
- Becker's Healthcare named UH's academic medical center one of 100 great hospitals in America in 2018 for excellence in clinical care, patient outcomes, and staff and physician satisfaction.
- UH recognized for innovation. Becker's Healthcare recognized UH for its dedicated innovation programs, such as Harrington Discovery Institute. UH Rainbow Babies & Children's Hospital was named one of the 20 most innovative children's hospitals in 2018 by Parents Magazine.

# 2018 UH by the Numbers

Patient Care	2018
Outpatient procedures	11,027,959
Physician visits	2,837,797
Emergency Department visits	462,230
Urgent Care visits	144,228
Unique patients seen	1,284,575
Registered beds	3,116

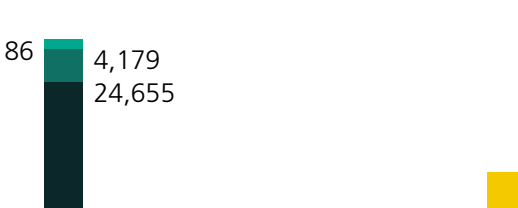
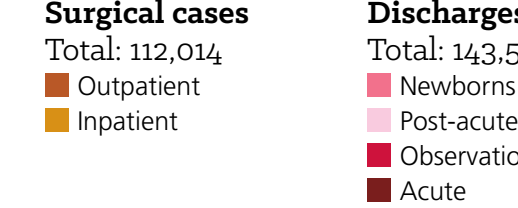
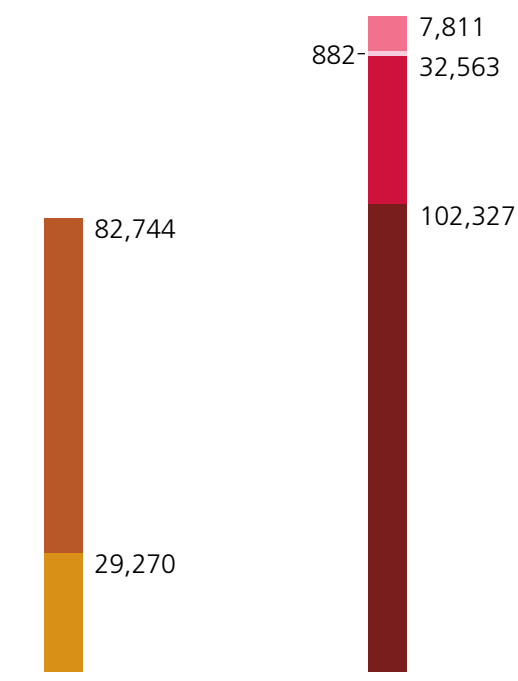
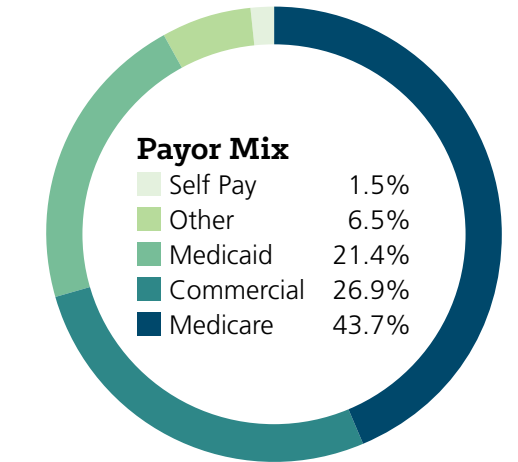
Key Financial Statistics	2018
Total operating revenues (\$ in billions)	\$4.1
Operating income (\$ in millions)	\$133.4
Operating income margin	3.24%

Research (\$ in millions)	2018
Joint UH-Case Western Reserve University (CWRU) School of Medicine basic science research	\$95
Joint UH-CWRU clinical & translational research	\$92

<b>Total sponsored research funding to CWRU School of Medicine attributable to UH (including NIH grants awarded at UH Cleveland Medical Center)</b>	<b>\$187</b>
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Total sponsored research funding to UH Cleveland Medical Center (including industry-sponsored clinical trials)	\$62
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<b>Total Research</b>	<b>\$249</b>
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<sup>1</sup>Includes MD, DDS, DO, PhD and DMD at the medical centers and freestanding ambulatory surgery centers who are not UH-employed providers.  
<sup>2</sup>Includes UH Medical Practices (UHMP) and UH Medical Group (UHMG) providers at UH-owned practices, plus residents, fellows and allied-health providers. Statistical data excludes Southwest General Health Center and UH Rehabilitation hospitals.



# UH Strategy Addresses Market Forces

In 2018, we continued to see new entrants into the health care arena and vertical acquisitions that are prompting many industry participants to re-think traditional business models for health care delivery. UH's focus areas for 2019 – quality, patient experience, value and caregiver engagement – address these market forces to help ensure our ability to provide a full continuum of services for our patients, leveraging the power of our comprehensive health system.

## Quality

When we measure our ability to provide superior quality, we look at patient safety and satisfaction. We understand that our patients trust us with their care. Nothing we do is more important than working to help ensure the safest environment possible. Last year, we aggressively reinforced our commitment to being a high reliability organization that emphasizes a culture of prevention, driving out unnecessary care variation and speaking up to reduce risk. As we move forward, we will utilize more technology for clinical support to improve diagnostic accuracy and customize treatment plans. Health care providers will need to continue reducing readmission rates, hospital-acquired conditions and complications following surgeries and procedures. But these quality metrics need to be accompanied by patient satisfaction.

## Patient Satisfaction

Patient satisfaction is derived from positive experiences, such as the relationship our patients have with their physicians, nurses or other UH caregivers when they visit. Patient satisfaction also results from their ability to access care, when and where they need it. In 2018, we enhanced access by opening new facilities and enabling online self-scheduling for many specialty health care services (see pages 24-25). We also launched a completely new and mobile-friendly website. In 2018, we had over 8,000 virtual visits in our health system. Moving forward, we will add more specialties to virtual care, self-scheduling and telehealth clinics. We will continue with our OneUH system integration project, consolidating all of our locations on common platforms – enhancing our data and patient record administration that helps facilitate a seamless patient experience no matter where care is provided in the system.

## Value

Value means providing the best possible quality and patient experience at the lowest annual cost. At UH, we're aligned around a purpose of providing the highest value care for those who receive care and those who ultimately pay for care, including patients, commercial insurers, and federal and state government payers. One of the best illustrations of our ability to positively impact value-based care can be seen through our University Hospitals Accountable Care Organization, currently one of the 10 largest in the U.S. with 575,000 members. Membership in our population

health and accountable care initiatives increased more than 60 percent in 2018, underscoring the importance that employers, insurance companies and government payers are placing on population health management. Whether it's bundled payment program agreements like the ones we have with Walmart, GE and Medicare, or managing diabetes for a given population, our goal is to keep patients healthy and those with chronic disease conditions as healthy as possible. Part of this strategy will involve utilizing smaller ambulatory care sites and establishing more centers of excellence at some of our larger facilities. We will also look to optimize remote monitoring technology that enables patients to return home more quickly, with hospital-at-home services as an alternative to more costly inpatient or skilled nursing care.

## Engagement

Engagement is the gateway to a high performing organization. Whether it's engagement with each other in the workplace or engaging with our patients and others in the community, it's critical to our ability to live our mission. Engaged caregivers are enthusiastic and passionate about their work, and we've invested resources into safeguarding the continued progress of our workforce engagement initiatives. We launched a clinician experience program (see page 26) and several new caregiver benefit programs in 2018 to help assure we stay on the leading edge. We are one team, united in our vision of advancing the science of health and the art of compassion. ♥



Members of the UH Clinical Transformation strategic initiative team are improving value for patients. (see p. 31)

## Creating New Models to Improve Health Care Value

What if health care focused less on healing in the hospital and more on keeping you healthy at home? And what if everyone in the health care system was aligned to provide the greatest value for your health care dollar – the best health outcome and the best patient experience at the lowest possible annual cost?

That's the ambitious project under way at UH, under the guidance of Peter Pronovost, MD, PhD, the health system's Chief Clinical Transformation Officer.

Dr. Pronovost is best-known as the MacArthur Fellowship "genius grant" winner who saved thousands of lives nationwide with a simple yet ingenious checklist for preventing bloodstream infections. Now he's teaming up with leaders and caregivers across the UH system to implement a new kind of checklist – one that helps patients stay well, get well or manage an acute condition – all in the most high value way.

For example, efforts are in motion with UH Department of Clinical Integration to make sure UH patients always have coordinated care. That means primary care providers and specialists working in tandem. At the same time,

UH Ambulatory Operations and UH Digital Health are increasingly focused on directing patients to the best site of care, whether it's one of UH's 50 ambulatory health centers or in a patient's home through UH Home Care or UH Virtual Visit.

A key part of the effort? The belief that every member of the UH team has a part to play in delivering high value care to patients.

"Take our environmental services workers," Dr. Pronovost said. "They don't just clean the hospital rooms. They're infection control specialists with an important role to play in driving value and meeting our healing mission.

"The opportunity before us to drive value is great," he added. "It will be realized by all of us at UH working together to make it happen." ♥



# UH Ventures: Disrupting Traditional Health Care Methodologies

The rapidity of change elevates the importance of innovation. Focusing solely on inpatient or outpatient strategies is no longer sufficient. Accordingly, UH has established UH Ventures to cultivate innovation and entrepreneurship.

This team is charged with diversifying revenue, supporting innovation and enabling transformation within the system. UH Ventures develops new business models that leverage and expand existing UH capabilities to pursue innovative opportunities that will drive definitive, sustainable and scalable value to the way we care for our patients.

UH Ventures executes on this charge through a two-pronged approach:

- **Business development and operations platform** includes the management and potentialization of existing UH entities and verticals as well as new adjacent businesses. Examples include UH Meds, our outpatient and ambulatory pharmacy business; post-acute care, such as home care and hospice; and laboratory services.
- **Ventures and innovations platform** creates, develops and invests in a variety of opportunities that can play a vital role in the overall future of health care. This is championed by evaluating clinical tools, business services, infrastructure, population health and consumer-centric care.

This approach, combined with its diverse team of innovative operators, its comprehensive process and tool kit, and its wide-ranging capabilities, enables UH Ventures to take the steps needed to deliver value for our hospitals, our patients and our community.

UH Ventures manages the commercialization of an “inside-out” portfolio of homegrown UH technologies and inventions, as well as an “outside-in” portfolio, where it opportunistically brings external solutions and partners into our system to collaborate in co-creating.

UH Ventures has made progress on many fronts, with recent noteworthy accomplishments including:

- Formalizing a “founding anchor” partnership with Plug and Play Cleveland, a Silicon Valley-based innovation and venture capital platform
- Forming a post-acute care joint venture with Hospice of the Western Reserve to enhance palliative and end-of-life care for UH patients
- Joining with leading health systems across the U.S. to participate in the Medicaid Transformation Project, a national effort to transform health care and related social needs for the nearly 75 million Americans who rely on Medicaid for health care
- Joining AVIA, a health innovation network, to advance UH consumer strategies, gaining subject matter expertise, market research, process tools and implementation knowledge from AVIA and its member systems
- Deploying the UH Innovates crowdsourcing smartphone application and the UH Ventures website (UHhospitals.org/Ventures) to solicit ideas internally and externally to improve our care delivery and the health of our community
- Earning recognition from the Ohio Opioid Technology Challenge with a \$200,000 award for launching UH Care Continues, an innovative technology enabled discharge planning platform designed to prevent opioid misuse and abuse. ♥



The UH Pain Management Institute team meets to ensure a holistic approach when treating patients with pain. (see p. 31)

## UH’s Comprehensive Approach to Mitigating the Opioid Epidemic

The opioid crisis continues to cause undue heartache and substantial harm across the country. To help combat the problem, UH launched a multi-pronged strategy.

### UH looked at the problem holistically.

Opioids still serve as a necessary pain management option for many patients; however, we need to ensure other options are explored. In fact, UH Connor Integrative Health Network launched a pilot this year at select emergency room and urgent care locations to treat patients with acupuncture for their pain as an alternative to opioids. But, when opioids are the right choice, our goal is to make sure they are used safely. Accordingly, we created the UH Pain Management Institute. This institute brings together health care providers from multiple disciplines across the UH system, including primary care, internal medicine, anesthesiology, surgery, emergency medicine, pediatrics, psychiatry, pain management and UH Connor Integrative Health Network to optimize patient care and treat patients who have pain – whether physical pain, psychological pain or a combination of both.

### We developed unique tailored programs.

This year, the UH MOMS (Maternal Opiate Medical Support) clinic opened at UH Rainbow Center for Women & Children. This patient-centered specialty clinic enables women to receive prenatal care and addiction treatment simultaneously with a core group of providers. Additionally, women are given the opportunity to meet with neonatology, psychiatry, social work and more during their prenatal care. Mothers are followed for up to one year postpartum. Also in 2018, generous support from multiple sources

enabled UH to roll out Medically Assisted Treatment programs that cover costs for inpatient treatment for select Northeast Ohio residents.

**We invested in technology** to help identify patients at risk for misuse. Today, UH’s electronic medical record allows providers to view information about a patient’s prior use of controlled substances before issuing a prescription. And upon inpatient discharge, the UH Care Continues platform provides real-time opioid surveillance and tracking, prompting the care coordination team to evaluate patient pain needs and risk factors for addiction or opioid use disorder. The system also facilitates care navigation to alternative, non-pharmacologic pain treatment modalities. And, UH launched electronic prescribing of controlled substances to help curtail drug diversion.

### We developed a uniform education program.

UH clinicians and support staff now use a tool kit that facilitates consistency of care across the UH system. And we have developed educational programming for residents and fellows on how to safely prescribe opioids and manage opioid use disorder. Additionally, a recent partnership with the Alcohol, Drug Addiction and Mental Health Services Board of Cuyahoga County will facilitate the training of physicians and nurses as acupuncture detoxification specialists.

### We joined forces with others in the community.

UH is one of five hospital systems collaborating for solutions as part of the Northeast Ohio Hospital Opioid Consortium. By sharing our collective programs, we can make a much bigger impact in the community. ♥





UH patient Aly Bobulsky and her husband, Greg Cortese, celebrate her recovery and their magical day.

## Collaboration and Precision Quality Care Spare Bride Her Signature Smile

Behold the radiant smile of brain tumor survivor Aly Bobulsky on her wedding day. Then consider that only the skilled hands of experienced surgeons ensured it was even possible for this beautiful bride to convey her joy on this momentous occasion.

The stars aligned for Aly when otolaryngologist-neurotologist Cliff Megerian, MD, and neurosurgeon Nicholas Bambakidis, MD, carefully removed the nearly four-centimeter tumor pressing on the nerve that controls facial expression.

“With a tumor that size, it’s very, very difficult to save normal function of the facial nerve,” said Dr. Megerian, President, UH Physician Network and UH System Institutes, Richard W. and Patricia R. Pogue Chair in Auditory Surgery and Hearing Sciences. “It was a silently growing tumor. If it gets too large, removal can be life-threatening.”

UH draws patients from across the region and the country – from places as far away as Phoenix and North Carolina – for cases that demand exacting precision.

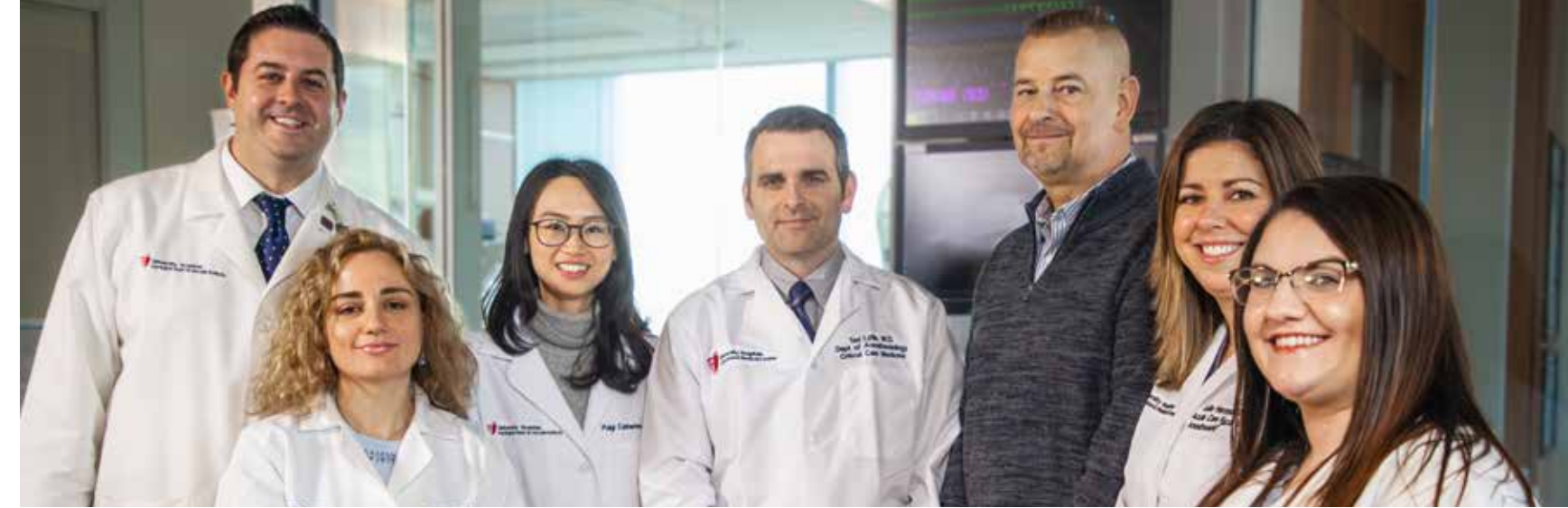
“The nerve to the face is intimately involved with the tumor itself,” said Dr. Bambakidis, Director,

UH Neurological Institute. “If it’s injured, the cosmetic damage can be disfiguring.”

Aly’s atypical symptoms began slowly, with intermittent dizziness and blinding headaches. Imaging revealed a large tumor pressing on the auditory nerve in her ear canal and reaching the brain stem, a sensitive location where it risks interfering with the flow of cerebral spinal fluid and can be fatal.

In a six-hour procedure through an incision behind Aly’s ear, Drs. Megerian and Bambakidis collaborated to carefully remove the tumor and spare her smile for a wedding four months later. Her expert care team included physical therapists, who guided her through rigorous sessions to restore her balance in time for the wedding.

“My smile is something that is so ‘me’ and the risk of having that taken away from me was scary,” said Aly. “I’m really grateful that my surgeons have such gifted hands.” ♥



UH patient Richard Mack is grateful for the UH Shock Team that saved his life. (see p. 31)

## UH Harrington Heart & Vascular Institute’s Shock Team Saves Lives



UH cardiac surgery provided mechanical circulatory support and heart pump placement. (see p. 31)

When 55-year-old Richard Mack began exhibiting signs of cardiogenic shock, his cardiologist called the UH Shock Team. Over the following three weeks, extraordinary measures would be used to save his life, demonstrating the power of advanced care and collaboration.

Cardiogenic shock occurs when the heart cannot sufficiently deliver oxygenated blood to the body’s organs. Not all hospitals are equipped to treat this condition, so Richard was transported via helicopter to UH Cleveland Medical Center where the UH Shock Team gathered, ready to begin life-saving care.

The UH Shock Team comprises specialists in the areas of emergency medicine, critical care, interventional cardiology, heart failure and cardiac surgery, as well as physician assistants, perfusionists, nurses and respiratory therapists.

On-call shock team members are activated through a single call to the UH Transfer Center. Team members listen to the patient’s condition, then determine the best course of action through pre-established protocols. For Richard, that included mechanical circulatory support in the form of Extracorporeal Membrane

Oxygenation (ECMO) and the Impella® heart pump – a percutaneous (through the skin) mechanical device. Used together, these procedures – performed by UH Harrington Heart & Vascular Institute cardiac surgeons Alan Markowitz, MD, and Benjamin Medalion, MD – provided Richard’s best chance for recovery. Dr. Markowitz is Chief Surgical Officer and Co-Director, Valve & Structural Heart Disease Center, Interim Chief, Division of Adult Cardiac Surgery; and Marcella “Dolly” Haugh Chair in Valvular Surgery. Dr. Medalion is Director, Mechanical Circulatory Support and Surgical Co-Director, Advanced Heart Failure & Transplant Center.

“We’ve conducted outreach within the system and to cardiac programs outside of UH,” said Michael Zacharias, DO, Medical Director, Mechanical Circulatory Support, UH Harrington Heart & Vascular Institute. “By informing referring physicians of the quaternary care available at UH, we are saving lives that may not have been saved before.”

In 2018, UH established a new Center of Excellence – the Hambrick Center for Cardiac Recovery at UH Harrington Heart & Vascular Institute – to advance cardiogenic shock care (see page 34).

According to Francis (Ted) Lytle, MD, Medical Director, Cardiothoracic Intensive Care, UH Harrington Heart & Vascular Institute and Division Chief, Critical Care Medicine at UH Cleveland Medical Center, “The cardiogenic shock program emphasizes the collaboration of the team, and Mr. and Mrs. Mack were active members of the team by being engaged in the care process. It was an honor to care for Mr. Mack, and we could not be happier with the outcome.” ♥





UH Rainbow Babies & Children's positively influences lives across Northeast Ohio. (see p. 31)

## Creating a Pediatric Powerhouse

In a primary care office in Mentor, a UH Rainbow Babies & Children's pediatrician calls a pediatric pulmonology colleague at our main campus, coordinating care for their young patient with asthma. At the new UH Rainbow Center for Women & Children in the Midtown neighborhood in Cleveland, a mom and her two kids get long-overdue vision checks and fill their prescriptions – all in one stop. Across the world in Thailand, UH Rainbow Babies & Children's neonatologists share groundbreaking research and decades of experience with hundreds of physician colleagues at a scientific gathering they helped launch – the Bangkok International Neonatology Symposium.

UH Rainbow Babies & Children's lives in many places, from dozens of pediatric primary care locations across Northeast Ohio to the flagship children's hospital in the heart of University Circle and the countless venues where its expertise is felt.

Leading the clinical team is Marlene Miller, MD, UH Rainbow Babies & Children's new Chair of Pediatrics and UH Pediatrician-in-Chief. Dr. Miller joined UH Rainbow Babies & Children's from Johns Hopkins Children's Center in Baltimore where she served in leadership roles in quality and safety.

Still in her first year, Dr. Miller has quickly added vital members to our leadership, hiring new vice chairs for medical education and research and a new division chief of pediatric nephrology. UH Rainbow Babies & Children's is currently training 99 pediatric residents and 71 fellows, sharing a strong legacy for exceptional clinical care with the next generation of clinicians. At the same time, our researchers are daily challenging the status quo, advancing cancer immunotherapy and new approaches to managing the growing problem of pediatric diabetes.

"My vision is to lead the nation in child health, and for me it all begins with the people," Dr. Miller said. "That's the faculty and staff that we recruit and retain to build exceptional teams and support great programs for our patients."

Great teams lead to great outcomes, whether it's helping a preterm infant grow into a rambunctious toddler or helping a teenage soccer player recover and bounce back from a dream-threatening knee injury.

That's Dr. Miller's vision – to build teams for clinical excellence, robust education and leading-edge research to provide UH Rainbow Babies & Children's patients and their families with the highest quality care. ♥



Lorenzo is now thriving thanks to a lifesaving *in utero* procedure at UH Rainbow Babies & Children's Hospital.

## Caring for Our Tiniest Patients

Heather Catanese was 22 weeks pregnant with her third son, Lorenzo, when she and her husband, Anthony, received devastating news. Lorenzo had impending hypoplastic left heart syndrome.

Babies with this condition are born with half a heart, leaving the left chambers of the heart too small to pump blood to the body.

Consulting with James Strainic, MD, Director, Fetal Heart Program, UH Rainbow Babies & Children's Hospital, the Cataneses learned that Lorenzo also had a complex form of this type of heart disease, with severe leakage of the mitral valve.

Babies with this combination of problems have about a 10 percent chance of surviving to six months. But Dr. Strainic thought there was a chance that Lorenzo's story could be different. He told the Cataneses about an innovative procedure that could be done at UH Rainbow Babies & Children's Hospital while the baby was still in the womb to help the left side of his heart grow – something done at fewer than 10 centers nationwide.

That same day, Dr. Strainic discussed Lorenzo's case with multidisciplinary members of The Congenital Heart Collaborative's Fetal Cardiac Intervention team – experts in maternal-fetal medicine, fetal cardiology and pediatric interventional cardiology. The Congenital Heart Collaborative brings together experts from UH Rainbow Babies & Children's Hospital

and Nationwide Children's Hospital in Columbus, Ohio. Together, the team agreed that Lorenzo was a candidate for the procedure. Dr. Strainic called the Cataneses with the news.

On February 7, at 24 weeks of pregnancy, Heather underwent the procedure, known as *in utero* fetal aortic valvuloplasty. Dr. Strainic provided ultrasound guidance while Ellie Ragsdale, MD, Director, Fetal Intervention, UH MacDonald Women's Hospital, delicately placed the needle into Lorenzo's heart. Aimee Armstrong, MD, Director, Cardiac Catheterization & Interventional Therapies, Nationwide Children's Hospital, manipulated a wire and balloon across the aortic valve and expanded the tiny balloon in the valve to increase blood flow.

After the successful procedure, the remainder of Heather's pregnancy went smoothly. On May 18, she gave birth to Lorenzo at full term. He was born without hypoplastic left heart syndrome and was discharged home without needing any other procedures. Today, he's a healthy baby boy who loves interacting with his two big brothers, Gianni and Luca. "I can already tell that he's going to try to keep up with them," said Heather. "We couldn't have asked for a better outcome. We are so thankful for The Congenital Heart Collaborative team, who not only saved our son's life, but has given him a higher quality of life than we ever could have hoped for." ♥





The Harrington Discovery Institute supports breakthrough research to advance drug discovery. (see p. 31)

## Turning Discoveries into Medicines that Improve Health

Developing a cure for a disease or a treatment to alleviate patient suffering requires years, often decades, of painstaking research at the laboratory bench before a discovery can undergo even the first tests in humans. Yet thousands of dedicated physicians and scientists worldwide devote their lives to these endeavors in the hope their discoveries may some day make a difference for patients.

Harrington Discovery Institute supports physicians and scientists in the U.S. and U.K. who are engaged in breakthrough research with the potential to be translated into treatments for diseases where the need is greatest. Since the institute's founding in 2012, more than 100 physicians and scientists have benefited from the support and resources the institute provides as it executes its mission of advancing discoveries into medicines for the benefit of society.

Harrington Discovery Institute was established through a transformative gift from the Harrington family to advance the most promising scientific discoveries across the "Valley of Death" – the stage in drug development where a discovery is promising, but insufficiently validated to attract commercial investment.

Through a new model, Harrington Discovery Institute helps physicians and scientists move their discoveries across the Valley of Death by providing access to critical scientific and drug development expertise. A key to the model, Harrington Scholars are carefully matched with strategic advisors from the institute's

Therapeutic Development team who assist the researchers in advancing their drug discoveries closer to commercialization. The Therapeutic Development team includes experienced pharmaceutical professionals with deep knowledge in drug development.

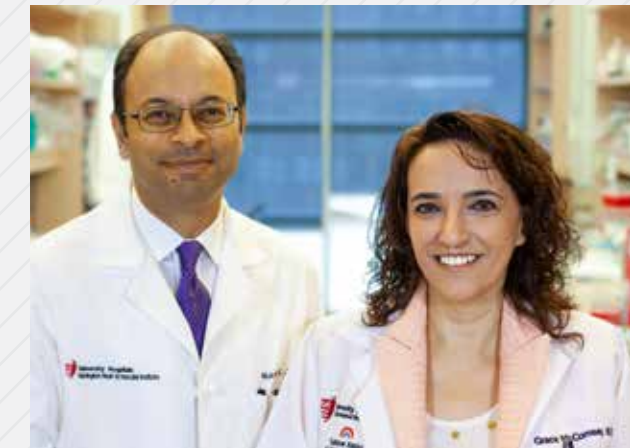
In November 2018, Harrington Discovery Institute named its seventh class of Harrington Scholar-Innovators. These physician-scientists work in diverse research areas, including metabolic disorders, autoimmune disorders and cancer, and develop new approaches to eradicate parasitic diseases in developing countries.

Harrington Discovery Institute has expanded beyond its Scholar-Innovator Awards for physician-scientists, to include programs with the Alzheimer's Drug Discovery Foundation and Foundation Fighting Blindness. In addition, the Harrington Rare Disease Scholar Award, sponsored by Takeda Pharmaceutical Company Limited, was created in 2018.

This new program provides drug development support to researchers whose discoveries show promise in the treatment of rare diseases.

Further solidifying its commitment to rare diseases, in February 2019, Harrington Discovery Institute announced the creation of the Oxford-Harrington Rare Disease Centre with the University of Oxford. This global center will bring the capabilities, resources and expertise of both institutions together to address rare diseases that affect millions of people worldwide. ♥

## Developments in Medical Research



UH research teams provide hope for tomorrow's cures. (see p. 31)

The heartbreaking progression of Alzheimer's disease and other age-related dementias is the reason for groundbreaking research at UH, which will hopefully turn the tide for treating patients.

Supported by a \$9.6 million grant from the American Heart Association/Allen Initiative in Brain Health and Cognitive Impairment, UH initiated a major study to determine whether jointly targeting blood cells and blood vessels can combat the rapid rise in Alzheimer's disease and other age-related dementias. Mukesh K. Jain, MD, Chief Academic Officer, University Hospitals; Chief Scientific Officer and Harrington Endowed Scientific Director, Harrington Discovery Institute; and Ellery Sedgwick, Jr. Chair and Distinguished Scientist in Cardiovascular Research, will lead a team of investigators, including Jonathan S. Stamler, MD, President, Harrington Discovery Institute and Robert S. and Sylvia K. Reitman Family Foundation Distinguished Chair in Cardiovascular Innovation, and Andrew A. Pieper, MD, PhD, Director, Alzheimer's Drug Discovery Foundation-Harrington Scholar Program and Gund-Harrington Scholar Program, Morley-Mather Chair in Neuropsychiatry. UH is one of only three national recipients of this prestigious funding initiative.

In other research, Alan J. Lerner, MD, Director, UH Brain Health & Memory Center, Neurological Institute Chair for Memory and Cognition, and his team are examining Alzheimer's disease gene markers in the international Generation Program study. They are investigating drugs that may remove the harmful plaques of Alzheimer's disease, thus preventing their build-up – a novel approach to current treatment.

<sup>1</sup>Led by Guilherme F. Attizzani, MD, Co-Director, Valve & Structural Heart Disease Center, UH Harrington Heart & Vascular Institute, and Co-Director, Cardiovascular Imaging Core Laboratory, UH Cleveland Medical Center; and Alan Markowitz, MD, Chief Surgical Officer, and Co-Director, Valve & Structural Heart Disease Center, Interim Chief, Division of Adult Cardiac Surgery, UH Harrington Heart & Vascular Institute; Marcella "Dolly" Haugh Chair in Valvular Surgery.

<sup>2</sup>Led by Jamie Wood, MD, Mary Blossom Lee Chair in Pediatric Diabetes.

<sup>3</sup>Led by Jeffrey Katz, MD, Division of Gastroenterology, UH Cleveland Medical Center.

### Studies Spanning Specialties

UH is dedicated to academic research, with more than 2,100 active clinical research studies and 600 clinical trials across several therapeutic areas. Among these, some notable studies in 2018 included:

- A novel device to replace mitral valves in hearts is under investigation in the APOLLO trial at UH Harrington Heart & Vascular Institute<sup>1</sup>
- UH Rainbow Babies and Children's Hospital researchers are studying whether two drugs currently used in adult patients are safe for children and teens with type 2 diabetes<sup>2</sup>
- UH gastroenterologists are testing a next-generation drug for ulcerative colitis.<sup>3</sup>

### Coordinating UH Clinical Research

The UH Clinical Research Center, led by Director Grace McComsey, MD, Rainbow Babies & Children's Foundation John Kennell Chair of Excellence in Pediatrics, supports these studies by streamlining regulatory requirements and expediting the research process. The center also promotes UH research to foster a culture of innovation that attracts research talent. "Research is both the foundation and the future of medicine," she said. "Its importance has been proven through significant discoveries, continuous development of novel therapies, a remarkable increase in life expectancy, and improvement in quality of life from infancy to aging."

The entire UH system is involved in pursuing the latest advances through medical research. For example, phase II and III industry-sponsored cancer trials, in coordination with UH Seidman Cancer Center, are being conducted at 14 community site locations.

UH progresses research as a teaching hospital through affiliations with the University of Oxford and Case Western Reserve University, where clinical practice and academic research form the hope for tomorrow's cures. ♥





UH Neurological Institute's Comprehensive Stroke Center provides advanced treatment via stroke-certified teams. (see p. 31)

## It's the DAWN of a New Day in Stroke Treatment at UH

When stroke occurs, every second counts. For those who rely on UH in this critical moment, they can take comfort in knowing they will receive the highest quality care and the latest techniques available. From technology providing live-stream stroke assessments for patients en route to our emergency rooms to using innovative devices that mechanically remove a clot, UH treats patients suffering from stroke in a uniform, yet individualized manner. UH Neurological Institute's Comprehensive Stroke Center leverages UH providers' expertise with advances to elevate our standard of care.

These protocols result from research and clinical trials. For example, UH was a major participant in the international DAWN trial which extended the window for treating patients with a major stroke up to 24 hours after symptom onset. The study, which ended early due to its success, was published in *The New England Journal of Medicine*.

UH's principal investigator for DAWN was Cathy Sila, MD, Chair, Department of Neurology, and Director, Comprehensive Stroke Center, UH Cleveland Medical Center; Director, UH System Stroke Program; and the Gilbert W. Humphrey Professor of Neurology. According to Dr. Sila, half of the patients who received treatment had a good outcome at 90 days: "DAWN

used clinical criteria and special imaging studies to determine who could benefit from this treatment." Prior to this clinical trial, many patients were not considered eligible for such life-saving treatments.

Studies like this fundamentally change the way stroke is treated. As an academic research institution, UH incorporates study findings into protocols that are used at all UH hospitals.

The UH System Stroke Program leads quality initiatives with UH Neurological Institute teams and work together to handle the most complex neurovascular disorders. "In building the stroke program at UH, our goal was to form stroke-certified teams across the UH system who work to deliver the best treatments immediately after diagnosis," said Dr. Sila. "Once we establish the plan for care, we can determine whether the patient can be cared for at their community hospital or whether their needs are more complex requiring transfer to a UH hub hospital or UH Cleveland Medical Center."

The stroke specialists at UH Cleveland Medical Center collaborate rapidly via telemedicine links throughout the health system. This communication and shared protocols provide the expertise of an entire team using the latest therapies to move patients toward recovery. ♥

## Clinical Trials are Key to Survivability for Some Patients

### George Miller, 63 From Hayesville in Ashland County Surviving pancreatic cancer

George Miller thought he had the flu when he first went to the emergency room at UH Samaritan Medical Center last winter. Sudden weight loss and persistent hiccups helped physicians diagnose pancreatic cancer, and brought him under the care of physicians trained in the latest treatment for this insidious disease. A team of specialists coordinated George's complex care at UH Cleveland Medical Center, and one surgeon served as a quarterback to orchestrate procedures and cancer treatment. Jeffrey Hardacre, MD, Chair, Surgical Oncology Quality Committee, UH Cleveland Medical Center, Interim Chief Medical Officer, UH Seidman Cancer Center, enrolled George in a clinical trial of an investigational immunotherapy agent that primed his immune system against his tumor and, with chemotherapy, the tumor cells. "Clinical trials are critical to improving outcomes," declared Dr. Hardacre. After postoperative immunotherapy and chemotherapy, George's scan showed no evidence of cancer. Through UH Seidman Cancer Center's broad network of community sites, George is able to continue infusion treatments at UH Sharon Health Center, closer to his home in rural Ashland County.



George Miller returns to his active lifestyle driving his backhoe.

### Using CAR-T to Battle Cancer

A revolutionary immunotherapy called CAR-T (chimeric antigen receptor T cells) is unleashing cellular soldiers in the bodies of lymphoma and leukemia patients whose cancer has stymied traditional treatments. CAR-T cells are re-engineered on site at the Cellular Therapy Laboratory that UH Cleveland Medical Center runs with Case Western Reserve University. Unlike other hospitals that do not manufacture their own CAR-Ts, UH's cells are fresh and delivered in an average of two weeks – much faster than it takes for other hospitals to get frozen cells from commercial pharmaceutical manufacturers. "These T-cells have a biologic function, but we're making them more sophisticated," said Jane Reese-Koc, MT, MBA, Operations Director of the Cellular Therapy Service, UH Stem Cell Transplant Program. "Rarely do we see a treatment work this well, this fast. It's remarkable." Added Paolo Caimi, MD, Medical Director, Clinical Trials Unit, UH Seidman Cancer Center, "This is the beginning of a new wave of cellular therapies and our current CAR-T trial, along with commercial CAR-Ts, are the tip of the iceberg. The ability to offer our patients clinical studies with locally manufactured, advanced cell therapies is a privilege as a clinician and a researcher, and we hope this research can expand soon to treat other cancers."



In 2018, UH began its CAR-T clinical trial in which patients receive cells engineered and cultured on site in the cellular therapy laboratory. (see p. 31)



## Seeing the Patient as a Person Facilitates Healing



Gina Ciani relishes the gift of time with family.

### **Gina Ciani, 40** **From Concord in Lake County** **Surviving breast cancer**

Gina Ciani's breast cancer was confirmed on the very same day she learned her mother's cancer had aggressively returned. The pair, always close, started chemotherapy together two weeks later. Compassion guided their care teams, as evidenced by the pivotal decisions made by oncologist Judah Friedman, MD, radiation oncologist Janice Lyons, MD, Bob and Ann Gillespie Master Clinician in Oncology, and gynecologic oncologist Steven Waggoner, MD, Anderson Family Master Clinician in Gynecological Oncology, in treating Gina's cancer. But it may be best displayed by the post-acute nurses at her bedside after surgery to remove her ovaries. Gina awoke to the grim news that her dying mother had just hours to live. Her nurses sprang into action to rapidly expedite her discharge and made sure she got home safely to her mother, who passed away later that day. "Everybody has a story," explained Gina. "If the nurses had not recognized how important it was for me to be with my mom and just moved on about their day, it would have been a pivotal moment in my life. But they didn't. They got it. And that's the care you get at UH."



Heinz Binder delights in tinkering with cars.

### **Heinz Binder, 83** **From Avon Lake in Lorain County** **Surviving ALK-positive lung cancer**

Heinz Binder was distressed to learn the non-small cell lung cancer that first appeared six years earlier had returned. Then he was dealt another blow: the medication that could target a defect in the ALK gene would cost a staggering \$6,000 each month. "It was extremely expensive," said Heinz. "I certainly couldn't afford it." Enter UH Specialty Pharmacy, an indispensable team that helps patients navigate the challenging world of retail pharmacy. Pharmacists well-versed in the use and side effects of oncology drugs work closely with patients at UH Seidman Cancer Center locations to help them obtain and safely take these powerful drugs. Staff also assist in finding foundation funding to cover steep co-pays. In less than three years, UH Specialty Pharmacy is filling 2,000 percent more prescriptions, covering areas like gastroenterology, rheumatology, cystic fibrosis and hepatology/solid organ transplant, in addition to oncology. "They have been extraordinarily helpful in following up and helping me," said Heinz, who has also been cared for by clinical staff at the UH Seidman Cancer Center at UH St. John Medical Center.



With the strength he called on at power lifting competitions, UH patient Jeff Peshek is determined to win his war on cancer.

### **Jeff Peshek, 55** **From Austintown in Mahoning County** **Surviving brain cancer**



UH Neurosurgery works together with cancer team members in the treatment of brain tumors. (see p. 31)

Jeff Peshek blacked out behind the wheel of his truck after visiting a family member in the hospital. Doctors in the ER discovered two masses in his head and immediately transferred him to UH Ahuja Medical Center, where they were familiar with a noted neurosurgeon. Tiffany Hodges, MD, successfully operated to remove a multifocal glioblastoma of the temporoparietal lobe. "We think the world of her," said Jeff. "Being so close to paralyzing nerves, she did an amazing job." Jeff was also grateful that he was able to return to the UH Seidman Cancer Center at Salem Regional Medical Center, nearly an hour closer to his home in Mahoning County, for radiation therapy with William Demas, MD, and chemotherapy with Ayla Kessler, MD. Jeff knows that glioblastoma is an aggressive form of brain cancer and that he may never again work as a tour bus driver. But he's also confident he's in the care of a compassionate network of cancer experts. "We can't say enough about Dr. Hodges and all the care we've received from everyone," Jeff said. "It definitely saved my life." ♥



# Centers of Excellence: UH's Joint Replacement Program Enhances Quality and Value While Controlling Costs

When the UH Joint Replacement Program sought to enhance patient experience and ensure uniform, high quality care through its high reliability medicine (HRM) initiatives across the health care system, the result was safer surgery, improved outcomes, higher patient satisfaction and recognition as a national Center of Excellence (COE) by two of the largest employers in the U.S. For over 90 percent of patients, this means an overnight hospital stay, discharge to home and a faster recovery after joint replacement surgery.

As a result of the HRM initiative, UH medical centers have been recognized as value leaders for joint replacement surgery. In 2018, Walmart selected UH Cleveland Medical Center as a national COE to provide joint replacement surgery for its employees and families. Similarly, General Electric selected both UH Cleveland Medical Center and UH Conneaut Medical Center in 2016 as national COEs for joint replacement surgery.

"We have seen a dramatic increase in patient volume since the start of this innovative program," said UH Joint Replacement and Rheumatology Institute Director Matthew Kraay, MD, Kingsbury G. Heiple MD and Fred A. Lennon Chair in Orthopaedics. "Patients participating in these programs are carefully screened to ensure these procedures are necessary, and are thoroughly evaluated and medically optimized before traveling to Cleveland for their surgery. This leads to fewer complications for the patient and provides value to employers through reduced health care costs associated with unnecessary surgeries and poorly coordinated health care."

A multidisciplinary team at UH provides extensive education and concierge services to support the patient experience and achieve best outcomes.

A growing number of self-insured companies are contracting directly with health care providers for employee health care. The COE's alternative payment

model typically provides employees enhanced benefits, including 100 percent coverage of procedure costs and travel expense reimbursement, along with the peace of mind that comes from knowing their health care is provided by recognized experts.

Additionally, UH participates in Medicare's bundled-payment program. Since 2015, UH has voluntarily participated in the program for joint replacement. And in 2018, UH began participation in Medicare's new Bundled Payments for Care Improvement Advanced program, tying performance on quality measures and cost savings to payment for more than 10 different health conditions and surgical procedures at nine hospitals, resulting in 37 bundled payment provisions. "The experience we have gained in the joint replacement bundled payment program will be very helpful for our UH colleagues in other areas of medicine.

"By undertaking a comprehensive care redesign that included managing quality, ensuring procedures only occur when appropriate, reducing complications and readmissions, and finding more cost-effective and innovative ways to provide care for our patients in all settings where they receive care, we have not only prepared ourselves to expand our bundled payment programs, but we have elevated the standard of care in all our hospitals," explained Dr. Kraay. ♥



Drew Weninger, a U.S. Naval Academy Midshipman, goes from hip arthroscopy to running a marathon.

## Helping Our Active Patients

Less than 18 months after hip surgery, Drew Weninger triumphantly crossed the finish line in the United States Marine Corps Marathon.

The 26.2-mile run that began near Arlington National Cemetery in Virginia, with Howitzer guns blaring, was a fitting start – considering the hip injury that rocked Drew's world after he arrived at the U.S. Naval Academy in Annapolis, Maryland. A football and lacrosse player in high school, Drew switched to long-distance running as a time-efficient alternative during his first year at the Academy – and aggravated a congenital hip condition that he never realized he harbored.

Drew suffered from femoroacetabular impingement, an uneven shape to the hip ball and socket that can cause labral tearing – and affects nearly one in three adult males. In Singapore for a semester abroad, the pain became so intense that Drew said even tying his shoes was excruciating. An MRI showed where his femur tore the ring of cartilage along his hip socket.

Drew returned to Ohio to see Michael Salata, MD, Director, UH Sports Medicine Institute, who has performed more than 2,200 hip arthroscopies.

Dr. Salata and his team, innovators in the field, improve outcomes and safety by using novel techniques, such as performing the operation without the use of a post to provide distraction. This procedure is unique to the Northeast Ohio market and performed at only a few centers nationally and internationally.

"Drew's return to such a high level of activity is a testament to his hard work and the work of his therapy team and the surgery that he had here," said Dr. Salata, who is also the Associate Team Physician for the Cleveland Browns. "A return to activity is the goal we have for all of our patients."

Drew went home the same day following his surgery at UH Ahuja Medical Center and began months of physical therapy, including swimming, which proved a more forgiving exercise on his joints. Within six months, he was jogging again.

"I wasn't getting the surgery just to be able to put on my pants without pain, but to go back 100 percent to the way life was before, and to accomplish the goal I had before surgery, which was running a marathon," Drew said. ♥





Mako virtual 3-D models provide the surgical team a predictable postoperative outcome with increased accuracy. (see p. 31)



UH telehealth provides convenient care when you need it, where you need it. (see p. 31)

## Creating the Seamless Patient Experience

As a super-regional health system, UH seamlessly cares for patients no matter where they reside. Key to this is the hub-and-spoke model that blends primary and specialty care from over 200 physical locations across the region with virtual care and telehealth that enhance our reach, which is then complemented by our network of hospitals providing tertiary and quaternary care.

Additionally, the UH academic research efforts move medicine forward and deliver hope to many who previously had no alternatives, including those with rare diseases. And post-acute care services, such as skilled nursing and hospice care, round out the care offering for all life stages.

**Creating Mini-hubs.** With value becoming increasingly important in the delivery of health care, UH aims to provide the right care, at the right place, at the right time, which means growing many of our regional locations to become mini-hubs for specialized care. The recent announcement of the phase 2 development of UH Ahuja Medical Center illustrates this strategy in action. This \$200 million project directly addresses UH's eastern region needs. This project will feature new labor-and-delivery and neonatal intensive care units, an expanded women's health and comprehensive breast health center, a larger emergency room, and radiology services. We will also add the largest sports medicine complex

in Northeast Ohio. Additionally, a new ambulatory surgical center will be built along with expanded outpatient services.

Another example of specialty care includes the highly advanced robotic technology that's transforming the way joint replacement procedures are performed in UH's western region. The new Stryker Mako System at UH Elyria Medical Center uses a virtual 3-D model to create a personalized surgical plan before entering the operating room and assists the surgeon in providing a more accurate placement and alignment of the implant. "With Mako, we are bringing highly sophisticated care to our patients that lets them be treated close to home," explained William Stanfield, MD, Director, Center for Bone and Joint Replacement, UH Elyria Medical Center.

**Enhancing Access via Telehealth.** Creating a seamless patient experience also means enhancing access so our patients can easily seek the care of our expert providers. Digital health is a key driver

in delivering high value care for our community. The UH telehealth strategy includes three areas of focus:

- Virtual care (telehealth) – Providing direct patient care via live video across multiple health care settings
- Digital access – Programs and platforms that allow patients to directly schedule appointments or access virtual care with a UH provider
- Digital care continuum – Offering programs and digital tools that allow patients to connect with their care team to manage episodic care or chronic diseases. Our orthopedic and pediatric cardiology specialties have utilized these tools for facilitating disease management and patient engagement.

In 2018, UH launched a robust expansion of our virtual care program. For example, patients living in the Ashland area can now visit the UH Samaritan Medical Center virtual multi-specialty clinic to receive ambulatory care in several specialties – including neurology, hepatology, vascular, maternal fetal medicine, genetics and sleep disorders – via a virtual visit with specialists located throughout the UH system. This service enhances access to expert care for our UH community by leveraging the expertise of our entire UH system. Working as a physical clinic, staff supports the technology interface as well as the clinical assessment, providing similar benefits as a face-to-face visit. The collaboration across the

UH Samaritan Medical Center clinical and medical staff and the UH Telehealth, Information Technology and Clinical Integration departments is a great example of the strength of the UH system, the power of an integrated network, and the commitment of the team that works diligently to ensure compassionate care. Additional telehealth programs in our neonatal intensive care units, emergency departments and many of our community hospitals were also launched in 2018. Importantly, our efforts in growing the telehealth program yielded a 75 percent year-over-year increase in virtual care visits.

In 2018, we also enhanced digital access by expanding our scheduling capabilities with the rollout of online scheduling for care across the UH system. Internally, providers can easily make referrals to specialty providers for our patients with over 90 percent of our providers now on our Schedule Me Now platform. Since its launch in early 2017, over 40,000 referrals have been made for our patients using this tool. Externally, we launched a proprietary self-scheduling tool giving our patients the ability to book their own appointments with over 160 providers in 10 specialties. Plans are currently under way to expand this capability in 2019, adding significantly more providers to the consumer self-scheduling tool. Both of these applications are quick and easy through the UHhospitals.org website and the UH Now mobile app. ♥





Through improved clinician communication, UH smartphone apps can enhance quality patient care. (see p. 31)

## Caring for Our Caregivers

Physicians and other caregivers within the UH family are far better at looking after their patients than themselves. Creating and maintaining a work environment that allows our caregivers to perform at their best while also making sure that their work lives are rewarding and balanced is a major goal of health systems nationwide, UH included.

In a 2018 UH engagement survey, physicians shared opinions about their work experience. UH has worked hard to address concerns and build on strengths. “We want to be transparent, inclusive and collaborative,” said Nicole Maronian, MD, Chair, Department of Otolaryngology-Head & Neck Surgery, UH Cleveland Medical Center, and Co-Lead, Clinician Engagement Core Committee.

Now, instead of waiting for survey results, leaders can keep their fingers on the pulse of how UH physicians are feeling about their jobs – in real time. In 2018, Goutham Rao, MD, UH Chief Clinician Experience Officer, created a smartphone-based UH Wellness Meter for health care providers. Every week, a sample of physicians and advanced practice providers are asked to convey from a scale of 1 to 10, “How rewarding or challenging has your day been?” They are also asked about specific positive and negative aspects of their day. Over time, the Wellness Meter will generate meaningful and actionable trend information.

Soon, UH will provide clinicians another tool: an application designed for communication among providers. The UH Innovates application was developed by UH Ventures under the leadership of Krystal Tomei, MD, MPH, and will combine problem-solving with crowd-sourcing, said Dr. Maronian. Dr. Tomei is a pediatric neurosurgeon at UH Rainbow Babies & Children’s Hospital and the Reinberger Endowed Director in Pediatric Neurological Surgery.

“Physicians like to fix things,” Dr. Maronian said. “Now they are able to post a concern that we can make sure is forwarded to the right person. Also, this will allow other physicians to post with solutions they offer, or to say, ‘I agree, I’d also like to see this happen.’”

“We can communicate with each other virtually, and collaborate in solving problems.”

Caring for caregivers at UH, she added, occurs “when we improve communication among all providers, from senior leaders to junior faculty to advanced practice providers.” And, by ensuring our commitment to the needs of health care providers, we excel in our care delivery to patients. ♥



UH provides valuable learning opportunities for nurses. (see p. 31)

## Preparing the Next Generation of Caregivers

To help ensure high quality health care continues in our community, UH has made a commitment to educate the next generation of medical professionals. Physician residents and fellows come to Cleveland from throughout the U.S. and abroad to train at UH through traditional programs. Additionally, UH has created unique programs aimed at addressing the nation’s nursing shortage. The American Nurses Association states over one million nurses will be needed by 2022 to keep up with the health care demand. UH is working with community colleges and nursing schools to create innovative strategies that increase enrollment and graduation rates. Some of these recent initiatives include:

- The Cuyahoga Community College (Tri-C) to Cleveland State University RN-to-BSN program offering educational assistance to enhance the participation of Tri-C graduates transitioning to the Cleveland State University RN-to-BSN program.
- UH and Kent State and Cleveland State universities recently joined forces to launch a new nursing education initiative designed to increase the number of baccalaureate-degreed nurses who enter the workforce each year. Through this program, UH will provide financial assistance to nursing students in their senior year at Kent State and Cleveland State in exchange for a commitment to work at UH for two years post-graduation. Additionally, we will provide our experienced nursing staff to serve as teachers in the Kent State and Cleveland State nursing programs.

- The Corey and Doug Ralston Advanced Practice Nursing Scholars program supports nurses training to become certified nurse practitioners (see page 55).

The UH Bridge to Your Future program supports movement into higher level positions by helping our caregivers improve their educational skills. Staff from our local community college partner come to UH and help them navigate the college enrollment process. Additionally, we offer an adult diploma program for those who work at UH and want to complete their high school diplomas.

The UH Health Scholars Program is a five-year educational opportunity for under-represented, minority Cleveland-area students who are in high school. The program helps students who are interested in pursuing a career in medicine to build an educational portfolio. Scholars are prepared academically through standardized test preparation and deep dives into sciences appropriate for medical careers. Scholars are also taught essential professional, communication and leadership skills necessary for academic or professional success.

UH has created workforce development programs with Cleveland Metropolitan School District high schools to train students for nursing assistant roles. UH also creates pathways to help elevate nursing assistants into higher level positions.

And UH has developed partnerships with area schools to increase enrollment for medical laboratory and pharmacy technicians. ♥





At UH Rainbow Center for Women & Children, patients and families receive necessary medical and social services. (see p. 31)



## Enhancing Community Health, Advocacy and Education

While access to excellent health care is essential, social, economic and environmental factors largely determine a community's health, and UH identified several unmet needs contributing to health inequities in our own city.

In response, a team at UH Rainbow Babies & Children's Hospital designed a novel health care model, offering multidisciplinary care and social services all under one roof. "Our emphasis on equity, inclusion, outreach and partnership with patients and community stakeholders underpins the center's innovation," said pediatrician Aparna Bole, MD, a key participant in the center's development.

In July, UH opened its new \$26 million, 40,000 square-foot UH Rainbow Center for Women & Children, providing medical services for women, teens and children in Cleveland's MidTown neighborhood.

The community partnership was intrinsic to the identification and planning of services, explained Patti DePompei, RN, MSN, President, UH Rainbow Babies & Children's and UH MacDonald Women's hospitals. "From the first conceptual design of this center, the team pledged to address the overall well-being of the people we serve. And we had very committed partners who shared our vision, including our donor community."

Fundamental to the center's innovation is its integrated services. For example, patients can receive necessary behavioral health services at the time of their primary care appointments. Other on-site services include optometry, nutrition and pharmacy.

Additional group programs promote supportive social connections, including CenteringPregnancy, a group prenatal care program to reduce preterm birth rates which contribute to Cuyahoga County's high infant mortality rate. Other services include medical-legal, social work, Rainbow Connects (joining families with community resources) and a WIC (Women, Infants, and Children) office.

And for its sustainable design, the U.S. Green Building Council's Leadership in Energy and Environmental Design (LEED) program recently awarded the center its highest platinum designation for its urban location and accessibility, excellent energy performance and optimal indoor air quality.

Since opening, the center has received over 41,000 clinical care and pharmacy visits from women and children, and has been described warmly by community partners, neighbors and patients as "our" Center for Women & Children. ♥



The Food for Life Market at UH Otis Moss Jr. Health Center provides patients with nutritional foods to stay healthy. (see p. 31)

## Addressing Food Insecurity and Chronic Health Conditions

While the U.S. is an advanced nation, considerable disparities exist in health care. Addressing the root causes can serve to improve a community's quality of life. And in many urban communities residents often need help to be healthy. For this reason, UH made the commitment to do more.

In 2018, UH celebrated the opening of the Food for Life Market at the UH Otis Moss Jr. Health Center, an outpatient facility providing family medicine and specialty services in the Fairfax neighborhood in Cleveland. "We recognize many families are living a day-to-day struggle to survive and often may be faced with the decision to keep the roof over their head or put food on the table," explained Margaret Larkins-Pettigrew, MD, UH Community Impact, Equity, Diversity & Inclusion Officer, Edgar B. Jackson, Jr., MD, Chair of Clinical Excellence and Diversity. "As a result, food choice may be based on cost rather than nutritional value."

With the new Food for Life Market, UH is offering patients an opportunity to take control of what they eat and serve their family by providing free healthy

food and consultations with dietitians. "Our goal is to help our patients control chronic health conditions, such as high blood pressure and diabetes, by providing access to the necessary food for an active, healthy lifestyle," she said.

If during a patient's health care visit he or she is deemed to be food insecure, the physician will write a referral to go to the Food for Life Market. Upon visiting the market, patients receive one week's worth of food, free of charge. They also have the option of meeting with a dietitian, at no cost, who can counsel them on dietary needs and optimal food choices. Patients are eligible to receive the food assistance once a month for up to six months and can get an extension by meeting again with their physician.

Since opening, UH has served more than 125 households, providing individuals with healthy food options, elevating the conversation about choices that can improve their overall health and demonstrating UH's compassion in caring for our neighbors. ♥



# Distinguished Physicians

All UH physicians are experts in their field and demonstrate compassion in caring for patients.

For those physicians who stand out among their peers, UH honored them with recognition as a Distinguished Physician. In 2018, UH selected the inaugural class, which included 36 physicians acknowledged for exceptional depth of knowledge; willingness to share that knowledge through peer collaboration and mentoring students, residents and fellows; providing extraordinary compassionate care; requested by colleagues to care for their loved ones; leaders who set standards for quality, improvements in patient care practices and technologic advances; and physicians who take pride in offering their patients treatment based on epidemiologic and translational research.

These physicians, who have cared for UH patients for over 10 years, were honored at a ceremony and presented with a new lab coat bearing this distinguished new title.

## Anesthesia

Erin Furey, MD  
Ray Graber, MD

## Dermatology

Susan Nedorost, MD

## Emergency Medicine

Howard Dickey-White, MD

## Family Medicine

Todd Zeiger, MD

## Genetics

Suzanne DeBrosse, MD

## Medicine

Keith Armitage, MD  
Barry Efron, MD  
Jeffrey Katz, MD  
Anthony Post, MD, MS  
Richard L. Stein, MD

## Neurology

Michael Devereaux, MD  
Cathy Sila, MD

## Neurosurgery

Nicholas Bambakidis, MD

## OB/GYN

Marjorie Greenfield, MD  
Margaret Larkins-Pettigrew, MD, MS

## Ophthalmology

Julie Belkin, MD  
Edward Burney, MD, FFAO, FACS

## Orthopedics

Christopher Furey, MD  
Matthew Kraay, MD, MS

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Pierre Lavertu, MD, FACS

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Mark Cohen, MD

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Michael Dell, MD  
Richard Martin, MD  
Kristie Ross, MD

## Psychiatry

John Hertzler, MD

## Radiology

R. Chapman (Chip) Gilkeson, MD  
Dean Nakamoto, MD  
Donna Plecha, MD, FSBI

## Radiation Oncology

Louis Novak, MD

## UH Seidman Cancer Center

Paula Silverman, MD

## Surgery

Edward Barksdale Jr., MD  
Alan Markowitz, MD  
Raymond Onders, MD, FACS  
Robert Shenk, MD

## Urology

Donald Bodner, MD

# Photo Captions

**Front Cover:** (From left) **Tiffany Hodges, MD**, Neurological Surgery-Oncology, Department of Neurological Surgery, UH Cleveland Medical Center and UH Ahuja Medical Center; **Jenny Wilson, RN**, Nurse Transfusionist, Medical Oncology, UH Geauga Medical Center; **Bashar Mubashir, MD**, Hematology and Oncology, UH Portage Medical Center; **Sam Rodgers-Melnick, MT-BC**, Music Therapist, UH Seidman Cancer Center and UH Connor Integrative Health Network; **Judah Friedman, MD**, Hematology and Oncology, UH Geauga Medical Center

**Back Cover:** (From left) **Chesley Cheatham, M.Ed., MCHES®**, Manager, Community Outreach, UH Seidman Cancer Center; **Richard Chang, MD**, Hematology and Oncology, UH St. John Medical Center; **Carly Trainer, BSN**, Radiation Oncology Nurse, UH Parma Medical Center; **Xuan Huang, MD, PhD**, Medical Oncology, UH Geauga Medical Center and UH Landerbrook Health Center; **Ryan Kazmierczak, RPh, BCOP**, Clinical Pharmacist, Department of Pharmacy Services, UH Seidman Cancer Center, UH St. John Medical Center

**Page 9:** (Top row, from left) **Randy Jernejcic, MD**, UH Vice President of Clinical Integration; **Cynthia Zelis, MD, MBA**, UH Vice President of Ambulatory Operations and Digital Health; **Mark E. Schario, MS, RN, FACHE**, Vice President, Population Health, University Hospitals, President, UH Quality Care Network & UH Accountable Care Organization

(Bottom row, from left) **Abirammy Sundaramoorthy, MD**, System High Reliability and Safety Officer, University Hospitals; **Peter Pronovost, MD**, UH Chief Clinical Transformation Officer

**Page 11:** (From left) **Sean Hoynes, MD**, Medical Director, Risk Management, University Hospitals; Primary Care Representative, UH Pain Management Institute; Primary Care Physician, UH Sharon Health Center; **Francoise Adan, MD**, Medical Director, UH Connor Integrative Health Network, Christopher M. and Sarah H. Connor Chair in Integrative Health; **Jeanne Lackamp, MD**, Director, UH Pain Management Institute; **Christina Delos Reyes, MD**, Program Director, Addiction Psychiatry, UH Cleveland Medical Center

**Page 13:** Top photo: (From left) **Michael Zacharias, DO**, Medical Director, Mechanical Circulatory Support, UH Harrington Heart & Vascular Institute; **Chantal ElAmm, MD**; **Puigi Catherine Shea, MD**; **Francis (Ted) Lytle, MD**, Medical Director, Cardiothoracic Intensive Care, UH Harrington Heart & Vascular Institute and Division Chief, Critical Care Medicine, UH Cleveland Medical Center; **Richard Mack** (patient); **Julie Herzog, MSN, RN, ACNP-BC, CCRN, CSC**, Clinical Coordinator, Surgical Intensive Care Unit and Cardiothoracic Intensive Care Unit; **Tracy Schwab, NP**

Inset photo: (From left) **Benjamin Medalion, MD**, Director, Mechanical Circulatory Support and Surgical Co-Director, Advanced Heart Failure & Transplant Center, UH Harrington Heart & Vascular Institute; and **Alan Markowitz, MD**, Chief Surgical Officer and Co-Director, Valve & Structural Heart Disease Center, Interim Chief, Division of Adult Cardiac Surgery, UH Harrington Heart & Vascular Institute; Marcella "Dolly" Haugh Chair in Valvular Surgery

**Page 14:** (From left) **Lolita McDavid, MD, MPA**, Medical Director, Child Advocacy and Protection, UH Rainbow Babies & Children's; **Priscilla Amoah, MD**, resident physician, UH Babies & Children's Hospital; **Krystal Tomei, MD, MPH**, Division Chief, Neurological Surgery, UH Rainbow Babies & Children's Hospital; and Reinberger Endowed Director in Pediatric Neurological Surgery; **Marlene Miller, MD**, Chairman, Department of Pediatrics and UH Pediatrician-in-Chief, UH Rainbow Babies & Children's; **Renelle George, MD**, fellow physician, UH Rainbow Babies & Children's Hospital; **Ethan Leonard, MD**, Chief Medical Officer, UH Rainbow Babies & Children's Hospital

**Page 16:** (From left) **Divya Seth, PhD**; **Mohamed Awad, MD**; **Jonathan Stamler, MD**, President, Harrington Discovery Institute, Robert S. & Sylvia K. Reitman Family Foundation Distinguished Chair in Cardiovascular Innovation

**Page 17:** (From left) **Mukesh Jain, MD**, Chief Academic Officer, University Hospitals; Chief Scientific Officer and Harrington Endowed Scientific Director, Harrington Discovery Institute; Ellery Sedgwick, Jr. Chair and Distinguished Scientist in Cardiovascular Research; **Grace McComsey, MD**, Director, UH Clinical Research, Rainbow Babies & Children's Foundation John Kennell Chair of Excellence in Pediatrics

**Page 18:** (From left) **Jeffrey Sunshine, MD, PhD**, UH Chief Medical Information Officer and Co-Chairman, Department of Radiology, UH Cleveland Medical Center; **Michael Boland, RN, CEN**, Emergency Services Nurse; **Cathy Sila, MD**, Chair, Department of Neurology, and Director, Comprehensive Stroke Center, UH Harrington Medical Center; Director, UH System Stroke Program; Program Director, Vascular Neurology Fellowship; Director, Neurosonology Laboratory, UH Neurological Institute; Gilbert W. Humphrey Professor of Neurology

**Page 19:** (bottom) **Paolo Caimi, MD**, Medical Director, Clinical Trials Unit, UH Seidman Cancer Center

**Page 21:** (From left) **Kimberly Tramte, APRN-CNP**, Surgical Nurse Practitioner, UH Ahuja Medical Center; **Tiffany Hodges, MD**, Neurological Surgery-Oncology, Department of Neurological Surgery, UH Cleveland Medical Center and UH Ahuja Medical Center

**Page 24:** (From left) **Heidi Brilliant, CST**, Surgical Technologist-Certified, UH Elyria Medical Center; **Paul Pakan**, Mako Product Specialist; **Eric Gaines, PA-C**, Physician Assistant-Certified, Center for Orthopedics; **William Stanfield, MD**, Director, Center for Bone and Joint Replacement, UH Elyria Medical Center

**Page 25:** **Kristin Voos, MD**, Director, Neonatal Family Centered Care, UH Rainbow Babies & Children's Hospital and Program Director, Pediatric Neonatal-Perinatal Medicine, UH Cleveland Medical Center

**Page 26:** (From left) **Nicole Maronian, MD**, Chair, Department of Otolaryngology-Head & Neck Surgery; **Goutham Rao, MD**, UH Chief Clinician Experience Officer

**Page 27:** (From left) **Becky Jones, RN-BC, MSN, FABC, ONC**, Clinical Educator, UH Seidman Cancer Center; **Carlton Moncrieffe, RN, BSN**, Clinical Nurse, Surgical Oncology, UH Seidman Cancer Center; **Jocelyn Nelson, Patricia Karr**, and **Jessica Reichard**, Cleveland State University nursing students

**Page 28:** (From left) **Aparna Bole, MD**, Division Chief, General Pediatrics & Adolescent Medicine, UH Rainbow Babies & Children's Hospital; **Maria Shaker, MD**, OB/Gyn – General, UH Rainbow Center for Women & Children; patients: **Raymond** and **Morgan**; **Jordan M. Javier, MBA**, Director, UH Rainbow Center for Women & Children

**Page 29:** (From left) **Anne Leach, MS, RDN, LD**, Community Program Director, University Hospitals; **Shirley Scott** (patient); **Margaret Larkins-Pettigrew, MD**, UH Community Impact, Equity, Diversity & Inclusion Officer, Edgar B. Jackson, Jr., MD, Chair of Clinical Excellence and Diversity

## We Value Your Opinion

UH strives to provide relevant and valuable information in the Annual Report. We would greatly appreciate it if you could provide your feedback via the survey link below.

[UHhospitals.org/2018AnnualReportSurvey](https://UHhospitals.org/2018AnnualReportSurvey)



## Report on Philanthropy



Dear Friends,

At University Hospitals, there is no greater mark of success than the support of those we serve. No greater measure of our performance than our connection to the community.

In 2018, UH received more than \$149 million in support to help advance the science of health and the art of compassion. Within this total is unprecedented funding for research and discovery as well as numerous examples of striking generosity, including:

- The Minoff family's contribution to advance outpatient care, recognized with the naming of the UH Minoff Health Center at Chagrin Highlands in 2019
- Continued support from Angela and James Hambrick to UH Harrington Heart & Vascular Institute, establishing a new Center of Excellence in cardiac recovery
- Personally meaningful support from Mary and Dr. Rustom Khouri to elevate emergency care for Westside patients and families.

Of the more than 15,000 gifts UH received last year, 18 were gifts of \$1 million or more and each had a profound impact on our health system, benefiting areas such as advanced nursing education, mental health initiatives, pet therapy and more.

At the same time, we reinforced our commitment to the community with the July 2018 opening of the UH Rainbow Center for Women & Children, a vision made reality thanks to many donors, foundations and corporations. Fully funded through external support, the center received over 41,000 clinical care and pharmacy visits in its first eight months of operation and has become an integral resource for community engagement and education. It is a powerful demonstration of the impact philanthropy has on our health system and the difference we can make when we unite around a common goal.

We applaud your enduring commitment to our mission and all those we serve. Your passion and support are both invaluable and vital to UH's future.

**SHELDON G. ADELMAN**  
Chair, UH Development Committee



Sam Minoff (left) wearing his white coat from the 2018 Mather Society induction ceremony with Daniel I. Simon, MD

## Lighting the Way

For decades, Harold "Sam" Minoff and his late wife, Clare, along with their children – Amy and Michael Southard, Barry Minoff and Roy Minoff – were successful Cleveland business leaders, focused on compassionate leadership, product innovation and, above all, customer service.

Following the sale of Kichler Lighting last year, the Minoff family decided to give back to the community that helped build their company. Sam and his children made a transformational gift to UH to benefit outpatient care. In recognition of the family's historic gift, which is the largest to a UH outpatient facility to date, the center has been renamed UH Minoff Health Center at Chagrin Highlands.

"We've lived in this community most of our lives," said Sam. "Clare and I raised our family and built a business here. Now, we have the opportunity to make a difference in the lives of other families like ours, who deserve access to the very best health care in Northeast Ohio."

Located near the intersection of I-271 and Harvard Road, UH Minoff Health Center is the health system's most prominent outpatient facility and, serving more than 100,000 patients annually, is also the busiest of UH's 50 health centers.

UH Minoff Health Center houses a wide array of services, including primary care, radiology, women's health, heart and cancer care, ENT, travel medicine and laboratory services. In addition, the urgent care center, complete with a UH Rainbow Babies & Children's section, serves adults and children when quick diagnoses and treatments are needed.

"In the years since I met the Minoff family, I have been impressed by their deep commitment to helping people in our community," said Daniel I. Simon, MD, President, UH Medical Centers. "Their meaningful gift will undoubtedly support UH's vision of advancing the science of health and the art of compassion." ♥





James and Angela Hambrick

Mary and Dr. Rustom Khouri

## Hambrick Family Gift Establishes First Cardiac Recovery Center in Region

In honor of a generous \$5 million gift from Angela and James Hambrick, and in recognition of the importance of improving heart care in Northeast Ohio and beyond, University Hospitals established a new Center of Excellence – the Hambrick Center for Cardiac Recovery at UH Harrington Heart & Vascular Institute.

Every year, approximately one million Americans suffer from a heart attack, which can lead to cardiogenic shock. There is a critical one-hour treatment window after cardiogenic shock occurs, making timing crucial. Without immediate treatment, patients in cardiogenic shock have a 70 to 90 percent mortality rate.

“UH already has one of the lowest mortality rates for cardiogenic shock patients among U.S. News & World Report top-ranked heart centers,” said Thomas F. Zenty III, UH Chief Executive Officer. “This generous donation will allow us to further our commitment to improving survival rates in Northeast Ohio and across the country.”

A coordinated team of physicians, nurses and other cardiovascular experts at seven UH locations are currently prepared to treat cardiogenic shock patients. Because of this gift, an expanded footprint in the near future will help serve even more people.

The Hambricks’ support will also allow UH to recruit top clinicians for cardiac recovery, continue to enhance care using the most advanced technologies and integrated processes, and become a national center to train and educate cardiogenic shock care providers.

“We were inspired to make this gift because of the innovative care at UH and the immediate impact the center can and will have,” said James. “Health care is evolving at a rapid rate and we want to ensure that UH physicians and the treatments they discover and provide remain at the forefront.”

The Hambricks previously established the Angela and James Hambrick Master Clinician in Innovation, an endowed position that supports leadership and innovative advances in cardiology.

“UH is committed to bringing lifesaving care to patients in their local community and this gift from Angela and James will allow us to do just that with cardiac recovery,” said Marco A. Costa, MD, PhD, MBA, President, UH Harrington Heart & Vascular Institute and Angela and James Hambrick Master Clinician in Innovation. “The Hambrick Center is precisely where science and compassion meet – we are coordinating the latest in treatment options in convenient locations to save lives today.” ♥

## Generous Gift Benefits Westside Emergency Care

Last year, Mary and Dr. Rustom Khouri, longtime supporters of UH St. John Medical Center, committed \$3 million to support renovations of the hospital’s emergency department. In recognition of their gift – the largest in the hospital’s nearly 40-year history – the space was named the Khouri Center for Emergency Medicine.

Renovations to the Khouri Center for Emergency Medicine will include state-of-the-art technology and diagnostic equipment, a modern and open layout, and standardized exam and treatment rooms to improve quality outcomes.

“Providing the highest quality care, close to the homes of the patients we are privileged to serve, is a hallmark of University Hospitals,” said Rob David, President, UH St. John Medical Center. “The emergency department is the gateway to our system. We are grateful to the Khouris for their generous gift, which enhances our ability to deliver emergency care to the people of Westlake and surrounding communities.”

Earlier in 2018, UH St. John Medical Center earned both a five-star rating for quality from the Centers for Medicare & Medicaid Services and silver status for stroke care through the American Heart and American Stroke associations. The Khouris’ gift will enable clinical staff to continue exceeding the standard of care for patients suffering from life-threatening conditions.

“Our family has relied on UH St. John Medical Center for decades,” said Mary Khouri, Founder and Chief Administrative Officer of Carnegie Management and Development Corporation, who also serves on the board of Rainbow Babies & Children’s Foundation. “From broken bones to births, we have always been in good hands and now we want to give back to ensure others will continue to receive this kind of outstanding care for generations to come.”

“We hope our gift will help inspire others to make meaningful gifts, too, so we can collectively see this community gem succeed,” added Dr. Khouri, President and CEO of Carnegie Management and Development Corporation and an active member of the UH St. John Medical Center Leadership Council. ♥





From left: Daniel I. Simon, MD, President, UH Medical Centers; Joseph R. Calabrese, MD; Mary and Dr. Rustom Khouri; Sally and Bob Gries; Thomas F. Zenty III, CEO, University Hospitals

## Celebrating Philanthropy

Nearly 500 UH friends and benefactors gathered in October for the Annual Society of 1866 Celebration. Recognized for their outstanding generosity and commitment, Mary and Dr. Rustom Khouri, and Bob and Sally Gries were honored with Samuel L. Mather Visionary Awards and Joseph Calabrese, MD, received the 2018 Distinguished Physician Award.

For decades, Mary and Dr. Rustom Khouri have relied on UH St. John Medical Center for all of their family's health care needs. To express their gratitude for the outstanding care they have received over the years, the Khouri's committed \$3 million to support renovations of the hospital's emergency department. Dr. Khouri, an active member of the UH St. John Medical Center Leadership Council, was the first chair of the hospital's annual golf outing and has been a consistent contributor to the event since 2013, while Mary proudly serves on the board of the Rainbow Babies & Children's Foundation.

Bob and Sally Gries have over 40 years of service to UH. Bob has served as a UH Board member since 1977 and is a member of the Orthopedic Leadership Council, while Sally has been a longtime member on the UH Diamond Advisory Group and serves on the Neurological Institute Leadership Council. The Gries' established the Lucile and Robert H. Gries Endowed Director, Center for Cancer Drug Development, in honor of Bob's parents, as well as the Sally Gries Nursing Endowment Fund in recognition of the life-saving neurological care Sally received in 1988.

Dr. Joseph Calabrese, Director, Mood Disorders Program and Bipolar Disorders Research Center, Department of Psychiatry, UH Cleveland Medical Center, is a world-renowned physician-scientist and expert in bipolar disorder treatment and research. He is an esteemed and internationally acclaimed researcher who was named the inaugural appointee to Bipolar Disorders Chair in 2007. Dr. Calabrese has dedicated nearly 30 years to serving the patients and families of UH. ♥



**2018 Mather Society Inductees** (from left, standing): Wendy Adelman Kampinski, Cindy Flynn and Elizabeth Porter, Rainbow Jumper Challenge Circle of Friends; Roy Minoff; Amy and Mike Southard; Mary and Dr. Rustom Khouri; Dee Kleinmen; Richard Hardy; Karen Horly, Norma Welling and Jeanne Tondiglia, The Auxiliary of UH Portage Medical Center; (from left, seated): Mary Adelle Horner, Rainbow Jumper Challenge Circle of Friends; Corey and Doug Ralston; Brenda and Marshall Brown

Not pictured: St. Baldrick's Foundation; Alexander and Sarah Cutler; Darlene and Robert Duvine; Ann and Bob Gillespie; Jack, Joseph and Morton Mandel Foundation and the Mandel Supporting Foundations; Barry Minoff; Sam Minoff; Madeleine H. Parker

# Samuel Mather Society

We gratefully acknowledge our distinguished members of the Samuel Mather Society for cumulative (lifetime) giving of \$1 million or more. Samuel Mather (1851-1931), a renowned Cleveland industrialist, philanthropist and former University Hospitals Board Chairman and patient, was one of the most generous benefactors in UH history.

- \* Deceased
- Children's Miracle Network

### SAMUEL MATHER SOCIETY \$10 Million+

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- Rainbow Babies & Children's Foundation
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- Barbara P. Ruhlman
- Jane and Lee Seidman
- Iris S. and Bert L.\* Wolstein

### SAMUEL MATHER SOCIETY \$5 Million - \$9.99 Million

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- Alzheimer's Drug Discovery Foundation
- American Heart Association-National Center
- Mary Jane and Jack Breen
- Centers for Dialysis Care's Leonard C. Rosenberg
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### SAMUEL MATHER SOCIETY \$1 Million - \$4.99 Million

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- The Bert L. Wolstein Legacy Golf Tournament
- Josephine\* and John A.\* Wootton
- Jeannette and Frank\* Zagara
- Thomas F. Zenty III
- Zucker/Uhrman Philanthropic Fund of The Jewish Federation of Cleveland
- Malcolm\* and Helene\* Zucker
- Hal\* and Ronna Uhrman
- Seth Uhrman



# Benefactor Society

We gratefully acknowledge the exceptional generosity of our Benefactor Society members, whose cumulative (lifetime) giving totals \$25,000 – \$999,999. The society recognizes individuals, family foundations, special events, associations, corporations and foundations.

\* Deceased  
 • Children's Miracle Network

## PLATINUM \$500,000 – \$999,999

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# Benefactor Society Special Events

## PLATINUM \$500,000 – \$999,999

American Girl Fashion Show  
 The Becky Hennessy Golf Classic  
 Palm Beach Circle of Friends  
 Parma Medical Center Harvest  
 Parma Medical Center Renaissance Evening  
 Save a Smile, Save a Child

## GOLD \$250,000 – \$499,999

Comics for Kids  
 Dominic's Dream  
 The Ron Kornblut Memorial Golf Outing

The Race  
 Rockin' Summer Soiree  
 A Spark of Hope – Keeping Dreams Alive  
 St. John Medical Center Golf Classic

## SILVER \$100,000 – \$249,000

Awakening Angels  
 Champions for Hope  
 The Cleveland Marathon  
 Cleveland's Most Photogenic Baby Contest  
 Cocktails for a Cure  
 Cool Nights, Hot Jazz  
 Emily's Hopeful Holiday

Emily's Rainbow Run  
 Extra Life  
 Fore The Kids Golf Outing  
 A French Country Picnic  
 Greater Cleveland Auto Show  
 Charity Preview Night  
 Marilyn B. Gula Mountains of Hope/Miracle  
 Fund "Golf for a Cure"  
 Hinckley Hills Golf Course, Inc.  
 Open Heart Open  
 Holiday Mocktail Party & Safe Kids Benefit  
 Kelly Kinney Memorial – Splash Out Cancer  
 Miracles Happen Hennessy Gala  
 Brynn Monahan Charity Open  
 Night of 100 Dinners  
 Once in a Blue Moon

Parkinson's Wellness Bootcamp  
 Rainbow Charity Golf Classic  
 Rainbow Radiothon Hosted on La Mega 87.7 FM  
 Chuck Ricci Memorial Golf Outing  
 Safe Kids Charity Shoot  
 Secret Service "Jukebox" Charity Golf Classic  
 Shake, Rattle & Roll...For the Babies!  
 Sips and Dips  
 SpartanTHON  
 Spring Into Style  
 St. John Medical Center Top Chef  
 Thompson Drag Raceway – Race for Rainbow  
 Celebration for the Linda Trivisonno  
 Endowment Fund  
 Triv's Vegas Variety Show  
 Brian Werbel Memorial Fund - IMAGINE

## BRONZE \$50,000 – \$99,999

Bedford Medical Center Senior Network Golf  
 Outing  
 Cross Country Cancer Conquest  
 Dancing with the Docs  
 Driving Home a Cure for PKD  
 Elyria Medical Center Golf Classic  
 The Lu-Jean Feng Clinic Beauty Benefit  
 Jennifer Ferchill Foundation Mardi Gras  
 Masquerade  
 Great Lakes Theater Festival – A Christmas Carol  
 Howl in Hudson  
 Katie's Rock and Roll Birthday Bash  
 Killbuck Cystic Fibrosis Benefit and Auction  
 Lisa's Legacy 5K Run/Walk  
 Miracles Happen Casino Night & Poker Fun Rally  
 Moonlighting Event  
 NOPGA Legends of Golf

One Night at the Boneyard  
 Parma Medical Center Hospice Golf Outing  
 Portage Medical Center Hospice Golf Outing  
 RE/MAX Results Corks and Forks  
 The Virginia Righter Walk for Women  
 Rock the Rainbow  
 The Shining Light Charity Golf Scramble  
 St. John Medical Center Festival of the Arts  
 Judy Stricker Memorial Golf Tournament  
 Summertime on the Shore  
 Tune Into Your Heart  
 University Hospitals Geneva Medical Center  
 Community Christmas Card Fund Drive  
 Brian Werbel Memorial Golf Outing  
 Whisker's Pub Annual Charity Chili Cook-Off

## BRASS \$25,000 – \$49,999

Art of Healing  
 Auto Show Charity Gala – Miracles Happen


Tiffany Baumann and Friends  
 Breast Cancer Benefit  
 Bonnie's bRACer for the Cure  
 Bowling for Babies  
 Cleveland State Dance Marathon  
 Climb for the Kids: The Quest for Mt. Everest  
 D&S Automotive Annual Summer Cruise In  
 Dean DePiero's Charity Run/Walk, Inc.  
 Eastlake Go Kart Race  
 Jared Ellsworth Celebration Basketball  
 Tournament  
 Fighting Cancer: A Cause for Dance  
 Fraternal Order of Eagles Miracles Happen  
 Benefit  
 Gingerbread Angels  
 Grand Prix Charities – Go Cart Race for Rainbow  
 Hallum's Heroes Barstool Open  
 I'm Wishing for a Cleveland Christmas  
 Lightnin's Long May You Run Tour  
 Loveman Golf Tournament

Norwalk High School Dance Marathon  
 The Ohio Corporate Cup Golf Tournament  
 Ken Pasko Memorial Golf Outing  
 Pull-Ups for Zoe  
 The Rainbow Run  
 Romeo's Pizza Holiday Delivery Drive  
 Saks Fifth Avenue Key to the Cure  
 Roy D. Schmid Memorial Golf Outing  
 Seasons of Life Fundraiser  
 Shaker Heights Ribbon Run  
 SPIRIT  
 St. John Medical Center Hope Fund Golf Outing  
 Sunset on the Rocks  
 Svagelok Spring Charity Casino Night  
 Tri-ing for Children's Triathlon  
 Tyrone's Memorial Run  
 Walking for Talking  
 We Love Jeremy Golf Outing  
 What's Up, Doc?



# The Enduring Legacies of Endowed Positions

Endowed Chairs, Directors and Master Clinicians are prestigious titles at University Hospitals which are awarded to leading physicians and administrators, recognizing profound contributions in health care and the potential for continued innovation. They are sources of support, providing dedicated funds for research, education and training in perpetuity. And they are, above all else, inspiring reminders of our community's generosity, each a lasting legacy for individuals and families that will endure for generations.

 **102**  
endowed positions  
*(as of 12/31/18)*

**7**   
positions established in 2018



Marshall and Brenda Brown

## Brenda and Marshall B. Brown Master Clinician in Innovation and Discovery

In August, Brenda and Marshall Brown, bolstered by support from the Dr. Donald J. and Ruth W. Goodman Philanthropic Fund at the Cleveland Foundation, established the Brenda and Marshall B. Brown Master Clinician in Innovation and Discovery at UH Seidman Cancer Center. The position will advance cancer research and the transformative work of inaugural appointee Amitabh Chak, MD, Chief Innovation Officer, UH Digestive Health Institute. "Dr. Chak is a dedicated, caring and brilliant doctor," said Marshall. "We know his research will change countless lives in a positive way."



Ann Gillespie (left) and Janice A. Lyons, MD

## Bob and Ann Gillespie Master Clinician in Oncology

Like many who have been treated for cancer, Ann Gillespie and her husband, Bob, understand the toll the devastating disease has on those diagnosed and those who love them. To help, the couple established the Bob and Ann Gillespie Master Clinician in Oncology at UH Seidman Cancer Center in March 2018. Their gift, augmented by support from the Dr. Donald J. and Ruth W. Goodman Philanthropic Fund at the Cleveland Foundation, will advance clinical oncology through the work of inaugural appointee Janice A. Lyons, MD, Director of Breast Cancer Services, UH Department of Radiation Oncology.

## Dee Kleinman Endowed Director of Volunteer Services

In 2018, UH celebrated the establishment of its 100th endowed position, a milestone made more momentous by the donor – longtime friend and UH volunteer Dee Kleinman. Her gift established the Dee Kleinman Director of Volunteer Services, a unique position that celebrates volunteerism and pays homage to UH's origins. The inaugural Kleinman Director, Barbara Nalette, has led UH Volunteer Services since 2003. "UH was founded by volunteers and, over its history, has been sustained and supported by their service," said Dee, who has been a committed UH volunteer since 1977. "I wanted to celebrate UH's long-held tradition of volunteerism and help it thrive in the years to come."



Barbara Nalette (left) and Dee Kleinman

## Dominic Piunno Endowed Chair in Hemophilia and Bleeding Disorders

Dominic Piunno has had hemophilia his entire life and, for nearly as long, has hoped researchers would find a cure. In 2014, his step-grandmother, Maria Quinn Piunno, established an endowed fund at UH Rainbow Babies & Children's Hospital to benefit hemophilia research and, over the years, the Piunno family and their Circle of Friends raised additional funds for "Dominic's Dream" through events and appeals. With support from Sylvia Oliver and a matching gift from Rainbow Babies & Children's Foundation, they cumulatively raised \$1.5 million and established the Dominic Piunno Endowed Chair in Hemophilia and Bleeding Disorders at UH Rainbow. Sanjay P. Ahuja, MD, Director of the Hemophilia Program and the Hemostasis and Thrombosis Center at UH Rainbow Babies & Children's Hospital, was named the inaugural Piunno Chair and the newest Rainbow Babies & Children's Foundation Scholar.



Dominic Piunno (left) and Sanjay P. Ahuja, MD

## Jane and Lee Seidman Chair in Cancer Innovation

Energized by the vision and passion of Theodoros N. Teknos, MD, President and Scientific Director, UH Seidman Cancer Center, Jane and Lee Seidman furthered their commitment to cancer care with the creation of the Jane and Lee Seidman Chair in Cancer Innovation. Their commitment of \$1.25 million was amplified by additional support from the Dr. Donald J. and Ruth W. Goodman Philanthropic Fund at the Cleveland Foundation. Dr. Teknos, a renowned clinician and academic authority in head and neck cancers, is the inaugural Seidman Chair appointee. ♥



Jane and Lee Seidman





Andrew A. Pieper, MD, PhD, with family, friends and colleagues at the Morley-Mather Chair dedication

## UH Names Inaugural Appointees

In 2018, UH named inaugural appointees to the following endowed positions:

### Christopher M. and Sara H. Connor Chair in Integrative Health

Francoise Adan, MD, is the inaugural Christopher M. and Sara H. Connor Chair in Integrative Health.

In 2017, the Connors reinforced their commitment to the UH Connor Integrative Health Network with a gift of \$6.5 million, a portion of which was used to elevate the endowed master clinician position the couple previously created in 2015. "Creating a chair signifies, on behalf of the hospital and the donor, that a discipline is really important and will be there forever," said Chris. "We're proud to give Francoise this title and show others that integrative medicine is a critical part of UH."



Jack and Mary Herrick

### Jack and Mary Herrick Distinguished Chair in Orthopaedics and Sports Medicine

In August, James E. Voos, MD, Chair, Department of Orthopedics, UH Cleveland Medical Center and Head Team Physician for the Cleveland Browns, was named the inaugural Jack and Mary Herrick Distinguished Chair in Orthopaedics and Sports Medicine. Longtime UH supporters Jack and Mary Herrick, who previously established the Jack and Mary Herrick Endowed Director, Sports Medicine, in 2015, committed \$1 million last year to elevate the title to a distinguished chair. The endowed position continues to recognize Dr. Voos's exceptional leadership and patient care.

### Morley-Mather Chair in Neuropsychiatry

Leading neuroscientist Andrew A. Pieper, MD, PhD, is the inaugural Morley-Mather Chair in Neuropsychiatry. Recruited to the Harrington Discovery Institute in 2018, Dr. Pieper is Director of the Alzheimer's Drug Discovery Foundation-Harrington Scholar Program and Gund-Harrington Scholar Program. A unique bridge between the fields of neurology and psychiatry, the Morley-Mather Chair was established by John C. Morley and his late wife, Sally, with the Elizabeth Ring Mather and William Gwinn Mather Fund in 2009. ♥

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From left: UH Pet Pals Moose and Sophie with Rob and Tricia Risman

## A Fitting Honor for a Beloved Mother

The creation of the Marion C. Risman and Family Endowed Pet Pals Coordinator last year was a dream come true for Barbara Nalette, Dee Kleinman Endowed Director of UH Volunteer Services. She currently oversees the health system's pet therapy program, which uses trained volunteers and their adult dogs to make short, in-room visits to adults and children who would enjoy the company of a furry friend.

"With this new coordinator we can screen more Pet Pals volunteers, go out to the community hospitals, mentor our pet handlers and just grow the program," explained Barbara. "Countless people will be positively affected by the Risman's gift."

Members of the Risman family, including Rob, his wife, Tricia, and Rob's brother, R. Wayne, established the dedicated position in memory of late family matriarch Marion Risman, who had both a love for animals and incredible empathy for others.

"A therapy animal can help kids forget their worries," said Rob. "That's what my mom did for me and everyone else she knew, and why it's so amazing to have this position in her name." ♥



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From left: Auxiliary members Jeanne Tondiglia, Norma Welling and Karen Horky wearing their white coats from the 2018 Mather Society induction ceremony

## Specialty Clinics at UH Portage Benefit Patients

In 2018, UH Portage Medical Center celebrated two major gifts benefiting specialty care. Portage Medical Center Foundation and The Auxiliary of UH Portage Medical Center made the largest commitments in their respective histories, totaling \$2.5 million to support the construction of pediatric and adult specialty clinics.

“The clinics will bring state-of-the-art resources to our community,” said William Benoit, President, UH Portage Medical Center. “These gifts are a testament to how the community is embracing UH and the quality of services we provide.” ♥

## Hope, Healing and Comfort in Ashland

Samaritan Hospital Foundation gave \$1.7 million to UH Samaritan Medical Center last year in support of programmatic and capital needs, including music therapy, the infusion center, state-of-the-art mammography equipment and more. Since 2016, the foundation has donated more than \$5.7 million and supported more than 90 different projects at the hospital to advance patient-centered care in Ashland County.

About the investment, Samaritan Hospital Foundation President Richard Beal, CFP, said, “We take great pride in supporting special projects at UH Samaritan Medical Center that foster hope, healing and comfort in our community.” ♥

## Pursuing a Cure for Childhood Cancers

Yamilet Huerta, MD, pediatric hematologist/oncologist at UH Rainbow Babies & Children's Hospital, was one of just seven fellows in the country awarded grant support from the St. Baldrick's Foundation in 2018. The award of more than \$180,000 is advancing Dr. Huerta's innovative immunotherapy research aimed at treating acute myeloid leukemia, the second most common leukemia in children.

St. Baldrick's has awarded UH Rainbow Babies & Children's more than \$1 million to date in support of childhood cancer research. In recognition, last year the foundation was inducted into UH's Samuel Mather Society. ♥



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Bob and Darlene Duvin

## The Healing Power of Art

Bob and Darlene Duvin are new believers in the healing power of art. Over the last 40 years, the couple amassed an impressive and inspiring art collection and they recently gifted over 200 pieces to UH.

“Our collection has so many unique and beautiful pieces, we knew we wanted to find a place where many others could enjoy it as well,” explained Darlene. “After learning about the UH Art Collection from our dear friend Trudy Wiesenberger, and then meeting UH Art Curator Tom Huck, we knew that UH would be the best home for our art legacy.”

The Duvins’ wide-ranging collection – which includes works by such noted artists as Pablo Picasso, Andy Warhol, James Rosenquist, Red Grooms, Robert Motherwell and more – is the most significant contribution of art gifted to UH in the health care system’s history. ♥



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Mary Ann (left) and Ann Marie Dragon

## Giving Back to the UH Family

Twins Mary Ann Dragon, RN, BSN, MBA, and Ann Marie Dragon, RN, BSN, MBA, have a combined 70 years of service to University Hospitals. When asked why they have spent their entire careers at UH, the answer comes without hesitation: UH is family.

"UH Rainbow and the people I work with are part of me," said Mary Ann. "I want to support them in what we do every day."

Mary Ann is Director of Patient and Family Services for UH Rainbow Babies & Children's and MacDonald Women's hospitals. Her sister, Ann Marie, is the Clinical Coordinator for Pediatric Palliative Care at UH Rainbow. Both are ardent supporters of physician and employee giving and together have cumulatively contributed more than \$38,000, predominantly to UH Rainbow Babies & Children's.

"UH gave me a chance to do so many new things in my career," said Ann Marie. "That's special and I want to support the organization that supported me and my goals. When you give to UH as an employee, you have the unique opportunity to see your donation in action and how it's supporting the UH mission." ♥



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## Support for Vital Mental Health Initiatives

Recent health assessments identified the lack of access to mental and behavioral health care among the most pressing needs facing Cleveland families. The Cleveland Foundation awarded a \$1 million grant to improve access to mental health programming at the UH Rainbow Center for Women & Children. The funds will support increased care coordination, embedded clinical staff for mental and behavioral health, training and evaluation. The new grant builds on the Cleveland Foundation's \$500,000 commitment in 2017 to fund related mental health initiatives. ♥

## Endowed Support for Advanced Nursing

Corey and Doug Ralston see nurses as the face of health care at UH. Their personal experiences inspired their latest investment in the Corey and Doug Ralston Advanced Practice Nursing Scholars program. Corey, a trained nurse, and Doug, a grateful UH patient, established the Ralston Scholars program in 2016 and made an additional gift last year to permanently endow the program.

Now in its third year, the program supports nurses training to become certified nurse practitioners, providing scholarships to keep exceptional nurses within the UH health system for the duration of their training and beyond. "We're grateful to be in a position to give back in a way that makes life better for the hardworking nurses of UH," shared Corey. "It's our hope that our giving will inspire others to do the same." ♥



Doug and Corey Ralston

## An Inspired Match

Since 2015, Jimmy and Dee Haslam have matched Rainbow Radiothon gifts dollar-for-dollar, up to \$25,000 each year to increase the impact. To date, they've helped raise more than \$128,000 to support research, training and equipment at Rainbow.

"Our grandson received remarkably compassionate care at Rainbow," explained Dee, who serves on the UH Development Committee. "But his is just one story. During Radiothon, you hear so many stories of survival, heartbreak and hope – we wanted to support Rainbow and all the families that count on them for quality care. We decided a match would allow us to give back while encouraging others to get involved." ♥



Jimmy and Dee Haslam



Angie Truesdale, CEO, Centering® Healthcare Institute (left) and Celina Cunanan, CNM, Division Chief of Midwifery, University Hospitals

## Pregnancy Program Addresses Infant Mortality

UH received support of more than \$1 million to expand its successful CenteringPregnancy program at the new UH Rainbow Center for Women & Children. Selected as one of two national Centering Regional Leadership Partners by the Centering® Healthcare Institute, UH Rainbow Babies & Children's and MacDonald Women's hospitals received an Ohio Department of Medicaid grant through First Year Cleveland, to more than double the number of women served through CenteringPregnancy.

The CenteringPregnancy model at UH has achieved a markedly lower rate of preterm births – 5 percent – compared to the statewide average of 10.4 percent. These results are critical as UH works with local partners to address the high infant mortality rate in Cuyahoga County.

"Our providers and patients have embraced Centering since 2010," said Patti DePompei, RN, MSN, President, UH Rainbow Babies & Children's and MacDonald Women's hospitals. "We have already seen results from these new investments, and achieved the highest ever enrollment for this unique model of care in 2018." ♥



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Mary Ann and Tom Halfhill

## A United Effort

They say it takes a village to raise a child. For Mary Ann and Tom Halfhill, that phrase took on a new meaning when their first grandson, Charlie, arrived in 2011. Born with cystic fibrosis, Charlie immediately underwent surgery to correct a type of bowel obstruction commonly associated with the disorder.

“We were shocked,” explained Tom. “We had heard of cystic fibrosis before, but we had no idea that it was in our family.”

Cystic fibrosis (CF) is a life-threatening genetic disorder that affects the lungs and digestive system. Approximately 1,000 new cases of CF are diagnosed each year, and more than 30,000 Americans live with the disease. While there is no cure, tremendous medical advancements and specialized care have added years and quality of life to CF patients.

“As grandparents, we were concerned not just about Charlie, but about Tom’s daughter and son-in-law,” added Mary Ann. “We are a close-knit family.”

After Charlie’s surgery, their understanding of CF really began. They learned his treatment routine, attended medical appointments and followed Charlie’s strict daily regimen. “We knew it was going to take a united effort to make sure Charlie and his parents had the support and care they needed,” said Mary Ann. “We quickly learned that the ‘village’ surrounding us was larger than just our family and friends – the doctors, nurses and staff at the Leroy W. Matthews Cystic Fibrosis Center at UH Rainbow Babies & Children’s Hospital were with us every single step of the way.”

“Over the past seven years, we have been amazed by the care Charlie has received, and so grateful that the CF clinical care and research teams are working to find a cure,” said Tom, who with his wife established the Halfhill Family Pulmonary Research and Treatment Fund to support pediatric pulmonary research and care. “We believe that through research and medical advances, a cure for CF is on the horizon,” said Tom. ♥



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## Annual Society Special Events

### FOUNDERS \$25,000+

At the Sea, Under the Stars in Naples  
The Cleveland Marathon  
Come to the Cabaret, Palm Beach  
Corks & Forks  
Dancing With the Docs  
Di Speranza - A Celebration of Hope  
Dominic's Dream  
Elyria Medical Center Golf Classic  
Extra Life  
Fore The Kids Golf Outing  
Howard Hanna Choo Choo Chow Chow  
The Becky Hennessy Golf Classic  
Miracles Happen Celebration  
Night of 100 Dinners

Parkinson's Wellness Boot Camp Program  
Parma Medical Center Gala  
Ken Pasko Memorial Golf Outing  
Portage Medical Center Golf Classic  
The Race  
Rainbow Golf Classic  
Rainbow Jumper Challenge  
Rainbow Radiothon hosted on Star 102  
Ride the Rainbow  
Rock the Rainbow  
Save a Smile, Save a Child  
SpartanTHON  
Spring Into Style  
St. John Medical Center Golf Classic  
The Race  
Tune Into Your Heart

### PACESETTERS \$10,000 – \$24,999

Be Inspired!  
Cleveland State Dance Marathon  
Comics for Kids  
D&S Automotive Annual Summer Cruise In  
Integrative Health Symposium  
Mocktail Party  
Rainbow Radiothon hosted on La Mega 87.7  
Ruhlman Cup Rainbow Regatta  
Seasons of Life Fundraiser  
Sips and Dips  
SPIRIT  
UH Sports Games  
Walk for the Cure  
Walking for Talking  
We Love Jeremy Golf Outing

### GRAND PATRONS \$5,000 – \$9,999

Child Life Community Drop Off Day  
Crocker Park Wine Festival  
Fighting Cancer: A Cause for Dance  
Geneva Community Christmas Card  
Hallum's Heroes Barstool Open  
Keira Kilbane Foundation 5K  
Kelly Kinney Memorial – Splash Out Cancer  
Kornblut Memorial Benefit Brunch  
MacDermid Enthone Rock N' Family BBQ  
Manhattan Stand  
Norwalk High School Dance Marathon  
Patsy's Run  
Chuck Ricci Memorial Golf Outing  
Shaker Heights Ribbon Run  
Sporting Clays Safe Kids Charity Shoot  
Steris Corporation Bariatric Surgery CME Event  
Steris Corporation POEM CME Event

## Tune into Your Heart

Kevin W. Lynch was known for his larger-than-life personality and a brand of kindness and wit that could energize a room. When he unexpectedly passed away from a heart attack in 2017, his loved ones were stunned. To celebrate his life, they honored their family patriarch in a way he would have appreciated.

“Our dad supported many causes, but UH was a favorite,” said his daughter, Shannon Lynch Kokal. “It seemed fitting to develop a fundraiser in his memory to raise awareness about heart disease and the importance of getting checkups.”

Last summer, Shannon and her siblings, Cali and KC, spearheaded “Tune into Your Heart,” an event that gathered more than 170 family and friends at Music Box Supper Club for food, fun and lessons in heart health from Marco A. Costa, MD, PhD, MBA, President, UH Harrington Heart & Vascular Institute and Angela and James Hambrick Master Clinician in Innovation. More than \$65,000 was raised for the Kevin W. Lynch Heart Disease Research Fund.

“Fundraising for heart care at UH would have made Dad proud,” shared Shannon. “He lives on through this fund.” ♥



The Lynch family, from left: Shannon, KC, Janis and Cali



# Diamond Legacy Society

“A Generosity of Spirit,  
Shining for Generations”

We gratefully acknowledge the following individuals who have made an estate, endowed or other planned gift to University Hospitals. Charitable estate planning provides an opportunity to make a meaningful commitment, maximize philanthropic objectives and receive important tax benefits.

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## Hometown Heroine



The late Margaret Tomec

Margaret Tomec was a no-nonsense, “independent woman” long before the term became part of popular culture. An only child, she never married or had children, and supported herself as an administrative

assistant and bookkeeper. A lifelong Clevelander, she was active in civic organizations, loved to read books related to medical science, dabbled in the stock market and was an engaging conversationalist.

Upon retirement, she began a second career as a gift shop volunteer at UH Parma Medical Center. For 30 years, Margaret was the welcoming face behind the cash register, helping visitors select flowers, cards and gifts for patients. She greatly enjoyed the companionship of fellow volunteers and hospital staff who became her family.

At 90 years old, Margaret reluctantly retired again due to debilitating back issues. “Margaret was an extraordinary friend, and so dedicated to supporting the hospital through her volunteerism,” said Marcia Ferguson, Executive Director of Parma Hospital Health Care Foundation.

Margaret passed at the age of 97 in January 2018, but not before leaving one last gift to UH Parma Medical Center. Having named the foundation the sole recipient of her estate – in excess of \$1 million – hers is the largest and most transformative gift in the hospital's history. Margaret's incredible generosity will help UH Parma Medical Center continue to meet the community's greatest needs.

Margaret leaves behind a life story of volunteerism and commitment to improving health care in her home town. Equal parts self-sufficient and selfless, she will be fondly remembered for her indelible spirit and lasting legacy to the community she called home. ♥



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Richard Hardy wearing his white coat from the 2018 Mather Society induction ceremony



Ilene Hardy

## A Last Wish to Support Cancer Care

While undergoing treatment for leukemia in October 2017, Ilene Hardy was admitted to UH Seidman Cancer Center with pneumonia. Sadly, she was unable to recover and passed away.

“All the nurses we interacted with were just angels,” said her husband, Richard, who is a member of the Seidman Cancer Leadership Council as well as the Diamond Legacy and Samuel Mather societies. “After each treatment, they would wrap her up and give her a big hug. It meant so much.”

Reflecting on their frequent discussions about supporting the hospital, Richard made planned gifts totaling more than \$1 million to UH Seidman Cancer Center in 2018. A plaque in memory of Ilene will be placed in UH Seidman Cancer Center's sixth floor family suite area. “I think Ilene would be very happy about this gift if she were here,” shared Richard. ♥



# Diamond Legacy Society (continued)

- |  |   |  |                                     |
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We gratefully acknowledge the following individuals whose farsighted philanthropy benefited University Hospitals through their realized estate gifts in 2018.

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From as early as 1890, visionary benefactors have established trusts in perpetuity that now provide nearly \$8 million annually to support University Hospitals. These enduring gifts make a difference in the lives of our patients and families and will continue to support our mission for generations to come.

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Renate and John Strazzanti

## Ensuring the Best Patient Care

“Health is our number one priority; everything else is second.” The simple sentence summarizes the philosophy of Renate and John Strazzanti of Gates Mills, who recently made a generous estate commitment to support future patient care at UH Cleveland Medical Center.

“We have always had deep respect for the talents and lifelong dedication of medical personnel,” said John, quick to shift the focus from their generosity to the contributions of UH medical staff. “Physicians, nurses, caregivers of all kinds are very special people.”

Both John and Renate, members of the Diamond Legacy Society, have benefited from the personalized care that is a UH trademark. “Restoring health is not just physical – there’s an emotional component to it,” said John. “It’s reassuring a patient that everything that can be done will be done – my wife and I certainly felt that connection with UH.” ♥

## Growing Our Big Backyard

It was more than a celebration when over 1,000 friends and supporters of UH Rainbow Babies & Children’s gathered in April 2018 – they were helping to expand UH Rainbow’s reach across the community. Ride the Rainbow’s 2018 theme, “Growing Our Big Backyard,” was well-timed for a year that included the opening of UH Rainbow Center for Women & Children, expanding service at UH Ahuja and UH St. John medical centers as well as growing the region’s largest pediatric care network.

Led by chairs Terri Kennedy, Stephanie Antunez and Lynne Marcus Cohen, Ride the Rainbow raised more than \$1.5 million, which will help expand UH Rainbow Babies & Children’s to make care accessible to all, spreading hope from backyard to backyard.

Raising nearly \$8.5 million since its inception in 2004, this signature event provides resources that help build innovative programs, enhance advocacy outreach and attract the best pediatric medical talent for UH Rainbow Babies & Children’s. ♥



From left: Event chairs Terri Kennedy, Stephanie Antunez, Lynne Marcus Cohen



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## William A. Benoit

UH Portage Medical Center

## Robert G. David

UH St. John Medical Center

## Donald P. DeCarlo, MD, MBA

UH Geauga Medical Center

## Patricia M. DePompei, RN, MSN

UH Rainbow Babies & Children's  
UH MacDonald Women's Hospital

## Susan V. Juris

UH Ahuja Medical Center

## Karen A. McNeil, RN, BSN

UH Samaritan Medical Center

## Brian S. Monter, MSN, RN, MBA

UH Parma Medical Center

## Robin J. Rowell, MSN, RN, CNP

UH Bedford and Richmond Medical Centers,  
campuses of UH Regional Hospitals

## Kristi M. Sink, MHA, FACHE

UH Elyria Medical Center

## Theodoros N. Teknos, MD

President and Scientific Director  
UH Seidman Cancer Center

(as of 4/2/19)

# We Value Your Opinion

UH strives to provide relevant and valuable information in the Annual Report. We would greatly appreciate it if you could provide your feedback via the survey link below.

[Uhhospitals.org/  
2018AnnualReportSurvey](https://www.uhhospitals.org/2018AnnualReportSurvey)





# University Hospitals

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